

W-02113A-13-0118



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ARIZONA CORPORATION COMMISSION
RECEIVED
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: ()

2014 AUG 14 A 8:46

Fax: ()

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 117655

Date: 8/13/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

AUG 14 2014

First:

Last:

Complaint By: Dawn

Schlum

Account Name: Dawn Schlum

Home:

DOCKETED BY

Street:

Work:

City: Fountain Hills

CBR:

State: AZ Zip: 85269

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

Customer called to say she is "outraged and upset" that the Commission would approve the rate increase for Chaparral City Water Co. She supports RUCO's motion to re-hear this matter.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I thanked customer for taking the time to let the Commissioners know her thoughts on this matter and advised her that I would enter her comments into the docket and all Commissioners would have the opportunity to review them. She thanked me for my time.
End of Comments

Date Completed: 8/13/2014

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ORIGINAL