

E-DISHA-13-0069



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ARIZONA CORPORATION COM  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117453

Date: 8/6/2014

Complaint Description: 08A Rate Case Items - Opposed  
01H Billing - Smart Meter

ORIGINAL

Complaint By: First: Diana Last: Chaney

Account Name: Diana Chaney

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85027

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

Ms. Chaney opposes the smart meters from APS. She has highly health concerns, she has noticed that when she sits in front of the meter she feels ill. She doesn't like them and feels the bills are higher than last year. She would like for the Commission to decide and give customers a choice to opt out of the smart meter program.

\*End of Complaint\*

Utilities' Response:

Arizona Corporation Commission  
DOCKETED

AUG 08 2014

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

DOCKETED BY

Date Completed: 8/6/2014

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RECEIVED  
2014 AUG - 8 P 2:45  
CORP COMMISSION  
DOCKET CONTROL