

W-01303A-10-0448



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ARIZONA CORPORATION COM

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117381

Date: 8/1/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Last:
Randall Hamburg

Account Name: Randall Hamburg Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Buckeye CBR:

State: AZ Zip: 85396 is:

Utility Company. EPCOR Water *AAWC

Division: Water

Contact Name: Contact Phone: (

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. W-01303A-10-0448*****

From: Util-PublicComment
Sent: Friday, August 01, 2014 7:32 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission

DOCKETED

AUG 04 2014

DOCKETED BY

2014 AUG 4 PM 10 01
AZ CORP COM
DOCKET COM

Name: RANDALL HAMBURG
Date: 08/01/2014
Address:
Phone:
CityStateZip: BUCKEYE, ARIZONA, 85396
Cell:
Docket: W-01303A-10-0448
DocketNo: W-01303A-10-0448
Utility: EPCOR WATER
Email:

Comments: I LIVE IN VERRADO AND EPCOR WATER CHARGES ARE REDICULOUS!!! THIS COMPANY (EPCOR WATER) RATES BEGIN AT \$100 A MONTH, THAT'S RIGHT THE CHARGES BEGIN AT \$100 A MONTH FOR VERRADO HOMEOWNERS. AN AVERAGE BILL IS WELL OVER \$200 A MONTH. THE HIGHEST IN ARIZONA AND MAYBE IN THE COUNTRY. ARE YOU KIDDING ME, THIS COMPANY (EPCOR WATER) WANTS TO CHARGE MORE!!!! IF THE ARIZONA CORPORATE COMMISSION ALLOW THIS KIND OF ROBBERY, YOU SIMPLY ARE NOT DOING YOUR JOB. EPCOR WANTS TO CONSOLIDATE 5 WATER DISTRICTS (WHO KNOWS IF THIS IS IN THE BEST INTEREST OF THE CONSUMER) THE ARIZONA CORPORATE COMMISSION AS THE CUSTOMERS ADVOCATE SHOULD ACT IN OUR BEST INTEREST AS YOU WERE ELECTED BY THE PEOPLE. IN OTHER WORDS REDUCE OUR RATES, IMMEDIATELY. AS THE

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

CUSTOMER ADVOCATE OF THE PEOPLE OF ARIZONA IT IS YOUR CHARGE TO PROTECT US FROM THESE "ROBBERS". WHICH EVER WAY THIS "SHAKES OUT" THE ARIZONA CORPORATE COMMISSION SHOULD MAKE SURE THIS COMPANY DOES NOT CHARGE ANYMORE MONEY TO THE PEOPLE IN VERRADO. IN FACT THE ARIZONA CORPORATE COMMISSION SHOULD BE ASHAMED FOR ALLOWING EPCOR WATER TO CHARE THE REDICULOUS RATES!!! THE ARIZONA CORPORATE COMMISSION SHOULD STOP BEING IN THIS COMPANY'S POCKET AND REDUCE THE CHARGES THIS COMPANY HAS AND WANTS TO CHARGE THE CITIZENS OF VERRADO AND ARIZONA!!! GET YOUR ACT TOGETHER AND DO YOUR JOB AND GET A REPUTABLE COMPANY TO PROVIDE SERVICES AT AN AFFORDABLE COST, LIKE THE REST OF THE STATE AND COUNTRY. WHAT ARE YOU DOING??? KICK THIS COMPANY OUT AS A PROVIDER OF WATER IN ARIZONA!! PLEASE WE ALL BEG YOU TO STOP THIS PAIN AND THIS COMPANY (EPCOR WATER)FROM STEALING ANOTHER PENNY FROM THE GOOD TAXPAYING CITIZENS OF ARIZONA.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-10-0448. closed

End of Comments

Date Completed: 8/1/2014

Opinion No. 2014 - 117381

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-10-0448. closed
End of Comments

Date Completed: 8/1/2014

Opinion No. 2014 - 117382

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117383

Date: 8/1/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Amy Last: Hayslett

Account Name: n/a Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Buckeye CBR:

State: AZ Zip: 85396 is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Contact Phone: (

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. W-01303A-10-0448*****

From: Util-PublicComment
Sent: Thursday, July 31, 2014 8:50 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Amy Hayslett
Date: 07/31/2014
Address:
Phone:
CityStateZip: Buckeye, AZ. 85396
Cell:
Docket:
DocketNo:
Utility:EPCOR
Position:Other
Email:

Comments:I have lived in Verrado for about 10 years now and watched my utilities increase to the point that when added together they area almost as much as what my entire payment on my last house in Arrowhead Ranch was. My water and sewer bills have more than doubled in this time. The 58% increase that Verrado received certainly was not fair to the residents and it certainly is not in the overall public interest. We have seen our rates go up because we have had to pay for a plant that was never built for us. This is not the way a normal business runs. If a Target were built and then shut down because a lack of growth they would not raise prices at the nearest Target. This would be foolish as people would choose other places to shop, eventually closing that shop as well. If we stay with deconsolidation or deconsolitate further the same principal will apply. People will

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

choose to live elsewhere. Therefore, there will be fewer homes and fewer home owners to offset these infrastructure costs. This is not only would not be good for the people in the immediate area but it would not be good for the general public. This is not the way free enterprise works and even our other utilities like APS, SRP and SW Gas operate by forming several deconsolidated districts. DECONSOLIDATION is bad for the general public and bad for growth and prosperity in our Valley. Consolidate Now!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-10-0448. closed

End of Comments

Date Completed: 8/1/2014

Opinion No. 2014 - 117383

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117384

Date: 8/1/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Michael

Rospierski

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Buckeye

CBR:

State: AZ Zip: 85396

is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. W-01303A-10-0448*****

From: Util-PublicComment
Sent: Thursday, July 31, 2014 8:23 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Michael Rospierski
Date: 7/31/2014
Address:
Phone:
CityStateZip: Buckeye, Az 85396
Cell:
Docket: Anthem/Agua Fria Wastewater consolidation
DocketNo:
Utility: Epcor Water Arizona Inc.
Position: Pro
Email:

Comments:

Dear Arizona Corporation Commission:

We are concerned voters that feel our interests are not being represented by your commission. The original decision to deconsolidate the district served a few constituents at the detriment of the overall group. We feel the original decision should be overturned and Anthem/Agua Fria Wastewater district should be consolidated as it was originally intended to be. We appreciate your attention to the matter and hope for a fair and honest outcome.

Sincerely,

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Michael S Rospierski & The Rospierski Family
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01303A-10-0448. closed
End of Comments

Date Completed: 8/1/2014

Opinion No. 2014 - 117384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117385

Date: 8/1/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Becky Last: Smith

Account Name: n/a Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Buckeye CBR:

State: AZ Zip: 85396 is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. W-01303A-10-0448*****

From: Util-PublicComment
Sent: Thursday, July 31, 2014 7:16 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Becky smith
Date: 8-31-14
Address:
Phone:
CityStateZip: Buckeye Arizona 85396
Cell:
Docket:
DocketNo:
Utility:Epor
Email:

Comments:Water rates in Verrado are outrageous! I support consolidation! Epcor should be billing for actual water and sewer usage not round up per thousand gallons as is the current practice by Epcor.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion noted and filed in Docket No. W-01303A-10-0448. closed
End of Comments

Date Completed: 8/1/2014

Opinion No. 2014 - 117385
