

July 20, 2014



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Chairman Bob Stump
Arizona Corporation Commission
1200 W. Washington, 2nd Floor
Phoenix, AZ 85007-2996

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Re: Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

Chairman Stump,

I am sending you this letter to urge you to vote YES on the Arizona Corporation Commission staff's recommendation that the Commission adopt, in its ordering paragraphs, all of staff recommendations discussed herein concerning EPCOR's response and the setting of a procedural conference, to address the progressing of these matters. This recommendation is detailed in Docket Nos. W-01303A-09-0343, and SW-01303A-09-0343.

As you know, water and sewer rates in the community of Verrado have increased dramatically over the last three years due to decisions made at the Arizona Corporation Commission regarding deconsolidation. The adoption of the staff recommendations will be a first step in achieving more reasonable, affordable rates for the water and sewer customers in the community of Verrado.

We feel that ultimately the best case for all customers involved is the full consolidation of all districts which would provide for a larger base to spread the cost of service.

I am extremely upset about my rates, living on a fixed income years earlier than expected due to a disability has made it difficult to survive financially. When your water bill almost matches your power bill something is wrong. I need someone to help support me with an answer to why my water bill, for a single person, exceeds that of some of my neighbors with a family of 5?

Sincerely,


Sue Orsborn

Arizona Corporation Commission

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