

Expert Telecom Compliance, Inc

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REGISTRATION
AZ CORP COMMISSION
DOCKET CONTROL

July 25, 2014

2014 JUL 29 PM 1 14

VIA OVERNIGHT DELIVERY

Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

ORIGINAL

Arizona Corporation Commission
DOCKETED

JUL 29 2014

DOCKETED BY *EJA*

Re: Q LINK WIRELESS LLC Quarterly Report
Docket No. T-20824A-11-0446; Decision No. 73651

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Q LINK WIRELESS LLC's Quarterly Report for Q2 2014. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby

Heather Kirby, Regulatory Specialist
Expert Telecom Compliance, Inc.

Enclosure

cc: Maybell Kelly
Compliance Section (w/ confidential filing)

Company: Q Link Wireless, LLC

State: Arizona

Docket: T-20824A-11-0446

Year 2014

Quarter 2

PUBLIC VERSION

Lifeline Quarterly Customer Report

	<u>Apr</u>	<u>May</u>	<u>Jun</u>	<u>Total</u>
Total number of customers at end of period	[REDACTED]			
Total number of customers de-enrolled due to 60-day inactivity	[REDACTED]			
Total number of customers de-enrolled due to failed annual verification	[REDACTED]			
Total number of customers who de-enrolled voluntarily	[REDACTED]			
Number of ETC-related Customer Complaints filed with the Company	[REDACTED]			

Company: Q Link Wireless LLC

PUBLIC VERSION

State: Arizona

Year: 2014

Docket: T-20824A-11-0446

Quarter: 2

ETC-Related Customer Complaints

date nature of complaint status

