

W-02250A-14-0028



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: 2014 JUL 24 A 9:17

Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 117206

Date: 7/23/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Marcella Last: Barker

Account Name: Marcella Barker

Home:

Street:

Work:

City: Sanders

CBR:

State: AZ Zip: 86512

is: E-Mail

Utility Company: Arizona Windsong Realty, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-02250A-14-0028

From: Util-PublicComment
Docket No. W-02250A-14-0028

Sent: Tuesday, July 22, 2014 7:59 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission
DOCKETED

JUL 24 2014

Name: Marcella Barker
Date: 07/22/2014
Address:
Phone:
CityStateZip: Sanders, Az. 86512
Cell:
Docket: Az. Windsong Realty Water
DocketNo: W02250A
Utility: Arizona Windsong Water, Inc.
Position: Other
Email:

DOCKETED BY

Comments: We are very concern with this water company, as we have had so many and frequent, and prolong water service interruptions, inadequate and inconsistent water pressure and very poor customer service. This past December our water pressure was none existence for most of the time, and then in February it got worse, and most days we were without water, and even tho that we had no water we were still charged for so much

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gallons of water usage, and if you asked why your statement was for so much water usage when most of the days you were without water, the answer to your questions were never really answered but instead you hear nothing but profanities. Therefore I oppose to raising the price of the water. If it needs to be raised, then I would prefer to have some other company to take over this company, some company that will always make sure that we have water with adequate and consistent pressure. That's all I have to say, and thank you for letting me say my piece.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/23

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 7/23/2014

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