

W-01303A-10-0448 OPEN MEETING AGENDA ITEM

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM



0000154933

Investigator: Richard Martinez

ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 117204

Date: 7/23/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED

JUL 23 2014

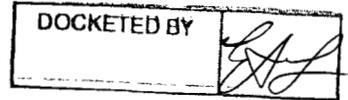
First: Eugene & Elizabeth Last: Miller

Complaint By: Eugene & Elizabeth

Account Name: Eugene & Elizabeth Miller

Street:

Work:



City: Sun City West

State: AZ Zip: 85375

is: E-Mail

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Nature of Complaint:

Docket No: W-01303A-10-0448

From: Util-PublicComment
Sent: Monday, July 21, 2014 7:31 PM
To: Util-PublicComment

Subject: Public Comment

Name: Eugene & Elizabeth Miller
Date: 7/21/14

City: State: Zip: Sun City West, AZ 85375-4569

Docket: I
Docket No: W-01303A-10-0448
Utility: Epcor
Position: Con

RECEIVED
AZ CORP COMMISSION
DOCKET COMMENT
2014 JUL 23 PM 1 45

Comments: We are unable to continue the burden of the water bill. Our last water bill was \$194 which is catching up to our electric bill of \$227. We are a family of 4 with 2 young children, no grass and no pool. Our property values will be decreased with any additional increases. I would like to know why Epcor is not willing to run their business as other business's with a product to market. A bag of Lay's potato chips is the same price in Phoenix as it is in Payson. It cost much more to deliver them to Payson but the price is the same. The business should pool all costs of doing business nationwide and come up with a price for its product. Consumers might not pay a higher price in some areas and the business would suffer. However, Epcor is a monopoly as is APS and we are held hostage to pay the price or do without water.

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/23

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 7/23/2014

Opinion No. 2014 - 117204
