

W-01303A-09-0343
SW-01303A-09-0343

OPEN MEETING AGENDA ITE
ARIZONA CORPORATION COMI
UTILITY COMPLAINT FORM



Investigator: Richard Martinez

Phone: 2014 JUL 22 P 3:46

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117174

Date: 7/22/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Levene Last: Bridges

ORIGINAL

Account Name: Levene Bridges

Home:

Street:

Work:

City: Buckeye

CBR:

State: AZ Zip: 85396

is: E-Mail

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Nos. W-01303A-09-0343 & SW-01303A-09-0343

From: Util-PublicComment
Sent: Monday, July 21, 2014 11:03 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission
DOCKETED
JUL 22 2014

Name: Levene Bridges
Date :2/21/2014
Address:
Phone:
CityStateZip: Buckeye,AZ 85396
Cell:
Docket: EPCOR Water Arizona Inc. (W-01303A-10-0448)
DocketNo: w-01303A-09-0343 &sw-01303A-09-0343
Utility: Epcor Water Arizona Inc. Aqua Fria Water District
Position: Pro
Email:

DOCKETED BY [Signature]

Comments:Living in the Verrado area, I have seen my water bill increase approximately 2 1/2 times. We have installed low flow shower heads: turned off the irrigation system: have a washer which uses 13 gallons per load and hand wash dishes. I have had Epcor Water as well as an irrigation company to check for possible leaks and they claim they find none. I find Epcor's water and sewage rates to be out of sync with other areas. I would like for the Commission to study the rate structure to see if some relief through lower and fairer rates can be obtained. My last bill was \$592.93 At these rates I will need to relocate. My suggestion would be to combine all

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Epcor Water districts and spread the TRUE COST among all users. I feel that Aqua Fria District is being penalized with a flawed business model.

(Also, see Complaint # 117175)
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/22
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 7/22/2014

Opinion No. 2014 - 117174

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Investigator's Comments and Disposition:

7/22

Emailed to the ACC Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 7/22/2014

Opinion No. 2014 - 117177
