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July 11, 2014

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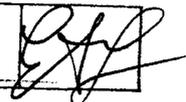
Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007-2996

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

JUL 22 2014

Attention:
BOB STUMP, Chairman
GARY PIERCE, Commissioner
BRENDAS BURNS, Commissioner
BOB BURNS, Commissioner
SUSAN BITTER SMITH, Commissioner

DOCKETED BY 

RE: Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

We are Russell Ranch residents and are requesting an immediate investigation and review of our water and waste water rates. In the last two years our waste water rates have more than doubled, creating very unreasonable water and sewer bills. This has created many hardships and a very negative effect on our property values. Russell Ranch residents are selling because they cannot afford the EPCOR rates.

Since we have our own wastewater treatment plant here in Russell Ranch that as homeowners we paid for, we understand you requested EPCOR to provide a cost analysis of this plant, please provide those results.

Please review these costs and allow us some relief on these items.

Sincerely,

Karen Mortis

Russell Ranch Homeowner

17923 W. Oregon Ave Litchfield Park AZ 85340
Parcel # 502-27-190