

W-02113A-13-0118



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COM.
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2014 - 117162

Date: 7/21/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: William Last: Schmid

Account Name: William Schmid

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Fountain Hills

CBR:

State: AZ Zip: 00000

is:

Utility Company: Chaparral City Water Company-EPCOR

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO RATE INCREASE *****DOCKET NO. W-02113A-13-0118*****

Consumer is elderly and is home bound. He states that he has lived in this home for 23 years. He states that he received his first bill with the increase and it was shy \$10 in comparison to his electric bill. For 15 days of service he was charged \$115.00. They try to conserve by washing dishes once a day, flushing the toilet once a day and showering once a week. He will now have no choice but to sell the home and move away because they can't afford to pay for the water at this new rates.

End of Complaint

Arizona Corporation Commission

DOCKETED

JUL 22 2014

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-02113A-13-0118. closed

End of Comments

DOCKETED BY

Date Completed: 7/21/2014

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
JUL 22 2014 9:08
RECEIVED