

WS-01303A-14-0010

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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117257

Date: 7/24/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Warren Last: Schnell

Account Name: Warren Schnell Home: (

Street: Work:

City: Bullhead City CBR:

State: AZ Zip: 86442 is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Karl Wilkins Contact Phone: (

Nature of Complaint:

I wish to file a complaint about Epcor water. I have lived in the Bullhead City area over 25 years. The water here has gotten so bad I am having problems with laundry & dishwasher you should see my water fixtures in the kitchen and bath. So covered with corrosive elements, they have to be replaced often. The faucets look like they have batter acid all over them. These faucetts are not cheap. I am really dissapointed the way this water has turned out, worse then ever before and this company wants to raise the water bill. What a joke?? Don't let them do it. Either treat the water so we can use it or let some one else do it. Its terrible!! These are my feelings about price increases.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

Inquiry also filed with EPCOR.

End of Comments

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Date Completed: 7/25/2014

Opinion No. 2014 - 117257

Arizona Corporation Commission

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