

OPEN MEETING AGENDA ITEM



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July 11, 2014

Arizona Corporation Commission
Utilities Division
1200 West Washington Street
Phoenix, AZ 85007-2996

2014 JUL 21 P 3:28

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AZ CORP COMMISSION
DOCKET CONTROL

Chairman BOB STUMP, Commissioners GARY PIERCE, BRENDA BURNS, BOB BURNS and
SUSAN BITTER SMITH and Staff

RE: Docket Nos. W-01303A-09-0343 and SW-01303A-09-0343

I am writing to oppose high rates that EPCOR has imposed and continue to request higher rates.

We moved to Russell Ranch in 2009 and was amazed that the first water bill we received was \$88. We had been paying \$63 per month in Goodyear for water, sewer and garbage. The bill continued to climb.

Since March of 2012 the basic service charge for water/sewer has gone from \$74.50 to \$110.39. That is not counting the price per gallon of water used, taxes & fees. We have no grass but do have drip system for plants. We average 5 thousand gallons per month. Our bill is \$170 minimum per month.

Compared to Goodyear with 2 people using water at average of 7 thousand gallons per month, their total bill for water, sewer and garbage is less than \$100 per month.

I am a Realtor and know that houses are not selling in our subdivision and one of the main reasons is the water/sewer bill. At present we have 20 houses on the market and some of those residents are trying to sell because of utility bills.

EPCOR Water is clearly a company that many of my clients are asking to avoid. If EPCOR is the supplier for certain communities they would rather purchase a home somewhere else. Fuel for their car will be less expensive than the cost for water & sewer in their homes. That is a sad statement to have to make in one of the most important purchases in their life.

Please review all of the information from residents that are fed up with rising water & sewer bills that are ridiculous compared to other cities right in our area. EPCOR needs to know that someone is monitoring their company and not patting them on the back.

Thank you for your time and consideration in this matter.

Respectfully,

Sandra K. Ament
5516 N. 180th Ln.
Russell Ranch
Litchfield Park, AZ 85340
623-229-2361

Arizona Corporation Commission
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