

W-01303A-10-0448

OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMM



0000154772

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Jenny Gomez

Phone:

Fax:

2014 JUL 18 P 4:02

Priority: Respond Within Five Days

Inquiry No. 2014 - 117144

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 7/18/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Jordan Last: Wethington

Account Name: Jordan Wethington

Home:

Street:

Work:

City: Sun City

CBR:

ail.

State: AZ Zip: 85373

is: E-Mail

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. W-01303A-10-0448*****OPPOSE

ORIGINAL

From: Util-PublicComment
Sent: Tuesday, July 15, 2014 1:33 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Arizona Corporation Commission
DOCKETED

JUL 18 2014

Name: Jordan Wethington
Date: 7/15/2014
Address:
Phone:
CityStateZip: Sun City, AZ 85373
Cell:
Docket:
DocketNo: W-01303A-10-0448
Utility: EPCOR
Position: Other
Email:

DOCKETED BY

Comments: We have lived in our neighborhood for 16 months, in that time we have watched our water bills from EPCOR skyrocket. Currently this month our bill is \$280.69. With all of our other bills we will not be able to pay this. Our first few bills were \$70 and have steadily increased. When we called to ask why our bills were so high, we were given no reason except that basically we used x amount of water. Unless we have a major leak (which we don't because we have had that tested) or the water is made of gold we are extremely overcharged.

End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 7/18/2014

Inquiry No. 2014 - 117144
