

E-01933A-12-0291



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OPEN MEETING AGENDA ITEM
ARIZONA CORPORATION COMI

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

2014 JUL 18 P 4:01

Opinion No. 2014 - 117146

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 7/18/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Troy

Little

Account Name: Troy Little

Home:

Street:

Work:

City: Tucson

CBR:

State: AZ Zip: 85710

is: E-Mail

Utility Company: Tucson Electric Power Company

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01933A-12-0291*****OPPOSE

From: Util-PublicComment
Sent: Tuesday, July 15, 2014 2:41 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

ORIGINAL

Name: Troy Little
Date: 7/15/2014
Address:
Phone:
CityStateZip: Tucson, AZ 85710
Cell:
Docket: TEP TOU Tariff
DocketNo: E-01933A-12-0291
Utility: Tucson Electric Power
Email:

Arizona Corporation Commission
DOCKETED

JUL 18 2014

DOCKETED BY

Comments: I received a letter from TEP a couple of days ago reflecting their request to the ACC to raise their on-peak rates for their Small General Service Time-of-Use Electric Rate Tariff (GS-76). I am a small business owner that has 26 convenience stores with gasoline in the Tucson metropolitan area. We are a locally-owned, family business that has been operating throughout Pima County since 1965. Our stores are open 24 hours each day and therefore require power throughout the day. As an independent business owner I must account for every penny I spend and have long since determined that the GS-76 Small General Service Time of Use Electric Rate was best for my business. As I mentioned, in my business I use power throughout the day. Even though we try to curb our power usage during the peak hours of the day, the lights must stay on, the registers and gas pumps must be working, coolers and Acs must be running and the persihable items, dairy and cold drinks must be kept

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cold, particularly during the on-peak hours of the day. TEP has said that the proposed changes are not intended or expected to raise revenues because they will be offering a modest rate reduction to their GS-10 customers. TEP offers three rate schedules for small business users. GS-76, GS-10 and another for mobile home parks. So there are two options for customers like me. Not a lot of choice. My stores do not qualify for the Large General Service Time-of-Use Program (LGS-85). It does make sense to me that TEP intends to increase the average bill to their GS-76 customers, their customers who obviously are aware of their electric usage and needs, by an average of 8-11% to pass on a modest savings to their customers who will do nothing to change their power usage. Based upon my calculations, this rate increase will cost my company just shy of \$100,000 annually. In today's business climate that is a huge nut to crack. In fact, I'm not sure how I can pass that size of an expense on to my customers. As a small family-owned business owner I implore the Arizona Corporation Commission to reject the modification request that Tucson Electric Power filed on July 1, 2014. Thank you, Troy W. Little
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 7/18/2014

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