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ARIZONA CORPORATION COMMIS

UTILITY COMPLAINT FORM RECEIVED

Investigator: Deb Reagan Phone: 2014 JUL 18 P 4: 06 Fax:

Priority: Respond Within Five Days

ARIZONA CORPORATION COMMISSION DOCKET CONTROL

Opinion No. 2014 - 117131 Date: 7/18/2014

Complaint Description: 08A Rate Case Items - Opposed N/A Not Applicable

Complaint By: Sean Davis First: Sean Last: Davis

Arizona Corporation Commission DOCKETED

Account Name: Sean Davis

Home:

JUL 18 2014

Street:

Work:

DOCKETED BY [Signature]

City: Sun City

CBR:

State: AZ Zip: 85373

is:

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Karl Wilkins

Contact Phone:

Nature of Complaint:

***** W-01303A-10-0448 *****

ORIGINAL

Customer sent the following -

Since we moved here we been getting an increase in our water bill every month. In December our water bill was \$108.80 and now our July bill is \$159.18 we still living in the same house with the same number of people. This doesn't seem to be right at all and need to get fixed or very soon we won't be able to afford our water bill. Very disappointed about Epcor water company and sad that we don't have any other choice. Thank you.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 7/18/2014

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