

W-01303A-09-0343  
SW-01303A-09-0343

ARIZONA CORPORATION COMMIS



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## UTILITY COMPLAINT FORM

Investigator: Tom DavisPriority: Respond Within Five Days

2014 JUL 18 A 9:44

Opinion No. 2014 - 117072Complaint Description: 08A Rate Case Items - Opposed  
N/A Not ApplicableDate: 7/16/2014

Arizona Corporation Commission

DOCKETED

JUL 18 2014

Complaint By: First: JoshuaLast: SlagleAccount Name: Joshua SlagleStreet:City: Sun CityState: AZ Zip: 85373Work: (000) 000-0000is: E-Mail

ORIGINAL

DOCKETED BY

Utility Company: EPCOR Water \*AAWCDivision: WaterContact Name:Nature of Complaint:

OPPOSED

WS-01303A-09-0343, W-01303A-09-0343

WATER-SEWER

Luckily, my wife and I have steady paying jobs that keep us from paying late on these unbelievably high water bills. The issue that I am having is for some reason, my water bill seems to be exactly the same compared to my neighbor's across the street. The problem with that is my neighbor has grass in the front and back yard of her home and all I use is a drip system for my front yard. I found it too expensive to have grass in my back yard due to the extremely high water prices. My brother-in-law lives in Dos Rios and in many recent months him and I have compared water bills. Of these recent months, we found ours bills the be exactly the same down to the penny. Two people live in both homes but he has grass in the back yard. How in the world can all of our water bills be the exact same when our homes are so different? Also, If the water bills are going to be so high, I would expect the quality of my water much higher than what it is now. I am extremely disappointed in the quality of water I'm getting.

\*End of Complaint\*

Utilities' Response:Investigator's Comments and Disposition:

7/16/14: Entered for the record and docketed CLOSED

\*End of Comments\*

Date Completed: 7/16/2014Opinion No. 2014 - 117072