

WS-04235A-13-0331



0000154720

ARIZONA CORPORATION COM
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 117073

Date: 7/16/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Gregg Last: Schneider

Account Name: Gregg Schneider

Home:

Street:

Work:

City: Bellemont

CBR:

State: AZ Zip: 86015

is: E-Mail

Utility Company: Utility Source LLC

Division: Water/Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

*****DOCKET NO. WS-04235A-13-0331*****OPPOSE

From: Util-PublicComment
Sent: Tuesday, July 15, 2014 9:05 AM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Gregg Schneider
Date: 7/15/2014
Address:
Phone:
CityStateZip :Bellemont AZ 86015
Cell:
Docket: WS-04235A-13-0331
DocketNo: WS-04235A-13-0331
Utility: Utility Source
Position: Con
Email:

Arizona Corporation Commission

DOCKETED

JUL 16 2014

DOCKETED BY

RECEIVED
2014 JUL 16 1P 3:31
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Comments:Attention Commissioners: I wanted to comment on the large proposed water rate increase that Utility Source is recommending for the Flagstaff Meadows subdivision. The proposed increase would fall under a financial hardship for me and many neighbors. Utility source promised a water source that was less expensive than in Flagstaff when they first built the community. They purposely projected a lower rate to attract buyers into the community and are now attempting a classic "bait and switch". I ask, why should the community members be held financially responsible to make up for Utility Sources error when initially setting rates? The proposed increase is not in line with inflation, cost of living, nor the rates on any other communities in the Northern Arizona region. I ask the commissioners to dig deep into the financial records of Utility Source. The community feels that

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

they have misrepresented initial rates, have continued to try and hold others accountable (Coconino county, HOA boards from Homes and Townhomes) for lack of revenue and mismanagement of the Utility Source. The proposed increase would also have a negative effect on home values in the area which could further make building additional phases unlikely. Thank you commissioners for taking the time to read this Regards Gregg, Lindsay, Dani and Drew
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 7/16/2014

Opinion No. 2014 - 117073
