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ARIZONA CORPORATION COMMISSION

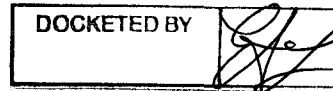
July 14, 2014

Mr. Lyndon Rive
CEO
Solar City
3055 Clearview Way
San Mateo, CA 94402

Arizona Corporation Commission
DOCKETED

JUL 14 2014

Docket No. E-00000J-14-0023



ORIGINAL

2014 JUL 14 AM 11:00
AZ CORP COM
DOCKET COM

Dear Mr. Rive:

On April 28, I made a request of Solar City. I asked the company, via Mr. Rich, to provide this Commission with information regarding (a) how many Solar City installers are actually registered with the Arizona Registrar of Contractors, with unique licenses; and (b) what customer protections Solar City provides to its customers (specifically, in its lease agreements, paperwork filled out by the customer, and so on).

Three months later, I have received zero information from Solar City. Mr. Rich has always been responsive and responsible, so I have to assume the company has been preoccupied with filing lawsuits against the state, participating in rallies at the Capitol, and a myriad of other political activities.

Quite frankly, this lack of responsiveness would be unimaginable coming from a regulated utility.

Additionally, I would appreciate answers to the following questions:

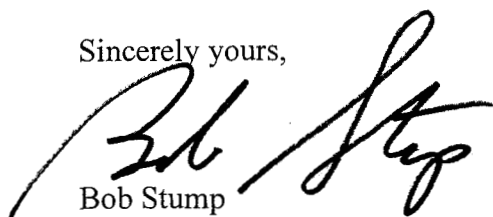
- (1) Does Solar City apply a yearly inflation rate to the utility price offset when projecting savings? If so, what rate is used? Also, what occurs if the projected savings do not materialize for the customer?
- (2) What professional training, education, and industry accreditations do you require/encourage your employees to obtain? For instance, how many of your Arizona employees are NAPCEB-certified Installation Professionals? How many are NAPCEB-certified in PV Technical Sales?
- (3) Are you preparing your customers to be good "grid-citizens"? Given the current discussions regarding smart inverters, future rate design, and the value of solar, will your customers be able to participate in next-generation tariffs when one takes into account the structure of your lease and the hardware being installed? This is particularly pertinent to those customers who have signed the disclosure and may be impacted by rate design changes. Put another way, will the systems you are installing now allow your customers to engage with -- and be fairly

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compensated by -- a rate structure that takes into account more than just kilowatt-hour production?

Thank you for your prompt response to this letter.

Sincerely yours,

A handwritten signature in black ink, appearing to read "Bob Stump". The signature is fluid and cursive, with the first name "Bob" and last name "Stump" clearly distinguishable.

Bob Stump
Chair
Arizona Corporation Commission

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