

WS-01303A-14-0010



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: ..

Fax:

ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 116944

Date: 7/7/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission  
DOCKETED

Complaint By: First: Robin Last: Driver

Account Name: Robin Driver

Home: JUL 8 2014

Street:

Work:

DOCKETED BY

City: Sun City

CBR:

State: AZ Zip: 85373

is: E-Mail

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*DOCKET NO. WS-01303A-14-0010\*\*\*\*\*OPPOSE

\*\*\*\*RECEIVED FROM THE OFFICE OF ARIZONA ATTORNEY GENERAL\*\*\*\*\*

Epcor is charging the community of cross river in sun city west an exasperated amount for water crates and mostly waste water. Epcor is not correctly measuring and billing residents off admittedly off of assumed waste water rates with an obscene base rate of service foe being on a county island, we are told left to fund water treatment facility after anthem was reclassified. Water bills in this community average over \$200 causing hardship and what appears to be discrimination without opportunity to choose another carrier  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.  
\*End of Comments\*

Date Completed: 7/7/2014

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RECEIVED  
2014 JUL -8 A 10:11  
AZ CORP COMMISSION  
DOCKET CONTROL