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Arizona Corporation Commission
Docket Control Center
1200 West Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
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REF: Docket No. RU-00000A-14-0014

Dear Commissioners;

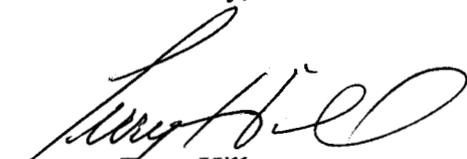
After reviewing the "Request for Informal Comment" we are disappointed that "Smart Meters" were not outlawed. It is apparent that you have authorized the use of "Smart Meters" by the electrical utilities in the state. We did not see any reference to an option to Opt In or Opt Out on the installation of the "Smart Meters" by the consumer.

As far as the draft rules relating to the handling of private customer information gained from "Smart Meters" by utilities, we would agree that such information needs to be tightly held and regulated by the Corporation Commission. We find the draft rules are appropriate for securing the private information of the consumer. We believe that the utilities will find the rules too restrictive and onerous. Be prepared for the utilities to object to the restrictions, but it is the responsibility of the Commission to protect the consumer and not make the utility management less cumbersome.

It is our concern that hackers may be able to access private information that would become available through the use of the "Smart Meter". Also, there is the problem of hackers being able to switch off the power to consumers through the wireless information system that the utilities use to gather information and to turn power on and off remotely.

Therefore, we would ask that the Commission hold any and all utilities liable for any information improperly released, and for any physical or property damage caused by the use of "Smart Meters" when installed on consumer private property.

Sincerely,


Terry Hill


Joyce Hill