

WS-01303A-14-0010



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ARIZONA CORPORATION COMM  
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116831

Date: 6/27/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

ORIGINAL

Complaint By: First: William E. Last: Bankson

Account Name: William E. Bankson

Home:

Street:

Work:

City: Bullhead City

CBR:

State: AZ Zip: 86426

is: E-Mail

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name:

Arizona Corporation Commission

Contact Phone:

Nature of Complaint:

DOCKETED

DOCKET WS-01303A-14-0010

JUN 30 2014

To: Arizona Corporation Commissioners

DOCKETED BY

2014 JUN 30 PM 3 31

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Re: EPCOR'S APPLICATION FOR RATE INCREASE

DOCKET WS-01303A-14-0010

Dear Commissioners:

I respectfully request that you deny EPCOR WATER ARIZONA INC's request for any rate increase, permanent or temporary and any other charges for utility service designed to produce a, so called, fair return thereon for its Mohave Wastewater District.

We have been married 54 years and are on a fixed income. We moved here from California in 2008 and we have never had a sewer bill twice as high as our water bill, now they want it three times higher? Until we moved into the Mohave Wastewater District, our sewer costs were based on our water usage. Our average water bill is \$26-\$32 per month but 80 percent of our usage is for landscaping usage which does not affect the sewer.

I am sorry we were not able to attend the meetings held recently but understand they did not really address our concerns but only to notify us of the request for an increase. I have noted though that shortly after EPCOR took over from ARIZONA AMERICAN WATER, that almost every time I was driving in our area I would see numerous NEW EPCOR vehicle and thought, boy these new guys must have lots of resources. Since the meeting I have not seen ONE. Do they have to disclose

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what capital outlays they have had for personnel and equipment for Supervisors and employees?

Also, I have seen on a number of occasions, All Pro tankers coming here from Nevada and followed then right into the facility on Lipan. Are they getting revenue to let out of state companies dump their sewer here? Please take the time to find out what this is all about.

**PLEASE REJECT EWAZ'S REQUEST FOR A RATE INCREASE. Thank you for your time. WILLIAM AND MARY JO BANKSON**

District	Adjusted Fair Value Rate Basis Per Application	2013 ROI Per App	Current Profits Per App	Requesting More Profits Per App	Percentage Profits Calculated	Increase over Current ROI Calc.	Per User Per App
Mohave Water	\$23,711,859	1.79%	\$424,442	\$1,983,872	467%	10.16%	
Paradise Valley Water	\$40,102,943	5.43%	\$2,177,590	\$950,774	44%	7.8%	4,904
Sun city Water	\$25,867,081	3.02%	\$781,186	\$1,646,454	211%	9.39%	27,849
Tubac Water	\$1,622,613	-8.36%	\$(135,650)	\$410,000	302%	16.91%	594
Mohave Wastewater	\$5,250,928	1.5%	\$78,764	\$467,806	594%	10.41%	1,448
	\$96,555,424	3.44%	\$3,326,3311	\$5,458,906	164%	9.10%	

Here are some statistics for use in requesting no increases:

EWAZ is asking to increase their profits by 594% over their test period (12 months ended June 30, 2013)  
 EWAZ is asking to increase their Return on Investment (ROI) by 694% over their test period (12 months ended June 30, 2013)  
 EWAZ state in their application the adjusted ROI will be 6.87. That is incorrect, they will be at 10.41%, which is greater than the 10% limit they told us about. You just can't trust their numbers.

**CURRENT RATES and RETURNS**

	Monthly	Months	Annually	
	\$ 56.67	12	\$680.04	Revenue
	\$ 55.83	12	\$669.99	Costs
	\$ 0.84		\$10.05	Profit
Revenue Basis	ROI		\$1,5000%	
Basis	ROI		\$5,250,928 per user	3,626.331
Basis	ROI		9.1861%	

Ewaz will argue that the rate of return (ROI) is based on the "fair value (FV) of tis plant and property" used for the wastewater utility service, which they present as being \$5,250,928. They also present that the new revenue given after this rate adjustment will be 6.87%.

Nowhere do they provide information as to how the original purchase price was allocated to the various facilities. This is the only Wastewater component of their application and they fail to present that the rate increase on the 1,448 users is 33.21% above the current rate which is already 3xx% above the other wastewater providers in this area. And, they erred in stating that the ROI after the increase will bring them up to a 9.1861% of their questionable "Adjusted Fair Value Rate Basis". They ignore the profits on the current revenue of \$14,552 in their calculations. For some users who live right next to the facility, and some who live

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within a block or two of the facility, the company ignores their requests to fix the leaks causing the crappy odors. In some cases the small permeates the interiors of their homes.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/27

Emailed to the Phoenix ACC office for docketing.

FILECLOSED.

\*End of Comments\*

**Date Completed: 6/27/2014**

**Opinion No. 2014 - 116831**

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116839

Date: 6/30/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Sharon

Nowaczyk

Account Name: Sharon Nowaczyk

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: Fort Mohave

CBR:

State: AZ Zip: 86426

is:

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED TO RATE INCREASE\*\*\*\*\*DOCKET NO. WS-01303A-14-0010\*\*\*\*\*

From: Sharon [mailto:  
Sent: Friday, June 27, 2014 8:47 PM  
To:  
Subject: Re: Docket # WS-01303A-14-0010

In regards to the rate increase, I am totally opposed to Epor charging their customer's for their poor planning practices. I believe Epcor is totally out of line with the amount of money they expect their customers to pay. It seems as though the company is trying to make up this money regardless of the strain it will put on their customers. The amount we now pay is too high and they see no problem with such a high rate increase all at one time. Please turn down the rate increase application that has been filed by EPCOR in Docket WS-01303A-14-0010. Thank you for your consideration.

Sharon Nowaczvk

Ft. Mohave, AZ 86426

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed

\*End of Comments\*

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UTILITY COMPLAINT FORM

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Date Completed: 6/30/2014

Opinion No. 2014 - 116839

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