

WS-01303A-14-0010



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez
Phone: 480-271-412

Fax: ORIGINAL

Priority: Respond Within Five Days
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Opinion No. 2014 - 116823 Date: 6/27/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission
DOCKETED
JUN 27 2014

Complaint By: Claire Costa
First: Claire Last: Costa

Account Name: Claire Costa

Home

Street:

Work:

DOCKETED BY [Signature]

City: Fort Mohave

CBF

State: AZ Zip: 86426

is: E-Mail

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. WS-01303A-14-0010

6/20/14

I ask that you deny Epcor Water Arizona Inc's request for an order establishing the fair value of its plant and property used for the wastewater utility service know as Mohave Wastewater District.

I ask that you deny Epcor's request for any rate increase, permanent or temporary, and any other charges for utility service designed to produce a "fair return" for its Mohave Wastewater District.

I ask that Epcor be required to send a full disclosure report to every customer of Mohave Wastewater District with the details of their purchase of this facility.

I ask that Epcor be required to dispose of the wastewater utility know as Mohave Wastewater District through a sale to a company that has many wastewater facilities, in order to bring the average user rates down.

I own my own business and just because my costs are up, I can't pass that on to my customers. I have to figure ways to cut cost and run my business my efficiency.

If you investigate my account over the past 9 years you should find several requests as to the cause of the sewer odors that permeate my house and the surrounding areas. Although there were responses by Arizona Water Company, nothing has been done to correct the problem.

I respectfully request that you deny this application for any rate increases.

Claire Costa.
End of Complaint

Utilities' Response:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

6/27

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 6/27/2014

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