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ARIZONA CORPORATION COMMISSION

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2014 JUN 27 A 11:23

June 27, 2014

Arizona Corporation Commission
DOCKETED

JUN 27 2014

Ms. Diane Smith
Ms. Fran Noe
Mr. Douglas Edwards
Ms. Karen D. Proctor

ORIGINAL

DOCKETED BY

RE: JUNE 17, 2014 LETTER REGARDING EPCOR
DOCKET NOS. ~~W-01303A-10-0448~~, W-01303A-09-0343 and ~~WS-01303A-09-0343~~ ^{SW}

Dear Ms. Smith, Ms. Noe, Mr. Edwards and Ms. Proctor:

On behalf of the Commission, I am responding to your June 17, 2014 letter to the Arizona Corporation Commission ("Commission"), the Residential Utility Consumer Office and EPCOR Water Arizona, Inc. ("EPCOR") relating to EPCOR's water and wastewater rates. As the Director of the Commission's Utilities Division, I want to assure you that Commission takes your concerns and those of other customers who have petitioned the Commission very seriously. Since the filings of the customer letters and petitions, Staff has been evaluating these matters and considering how best to move forward to address the issues raised. These issues are not simple matters to resolve, and include potential consideration of the nature and extent of any rate design analyses that may be required.

Commission Staff believes that this matter should come before the Commission for guidance on how to proceed to address the issues customers have raised. To that end, Staff is planning to make a filing for consideration by the Commission at a July Open Meeting. Staff anticipates that the filing will set forth Staff's preliminary recommendations with respect to an appropriate process to address these matters. Staff also anticipates it will request that the Commission order EPCOR to file a response that will include options to address customer concerns.

Staff will send you a copy of Staff's filing when it is docketed. Also, you may continue to follow these matters by checking the Commission's web-site to obtain Open Meeting agendas and the Commission's e-Docket to obtain the latest information. If you have any questions, please contact Connie Walczak (Manager, Consumer Services) at 602-542-4251.

Sincerely,

Steve Olea
Director, Utilities Division

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cc: Docket Control

Service Lists Docket Nos. W-01303A-10-0448, W-01303A-09-0343 and WS-01303A-09-0343
Emailed to: skylar_98@q.com and noeshomes@earthlink.net