

W-01303A-10-0448



0000154271

ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116667

Date: 6/16/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

ORIGINAL

Complaint By: Mary Vestal

Account Name: Mary Vestal

Home:

Street:

Work:

City: Surprise

CBR:

State: AZ Zip: 85374

is: E-Mail

Utility Company: EPCOR Sewer \*AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*W-01303A-10-0448\*\*\*\*\*  
OPPOSE

Arizona Corporation Commission

DOCKETED

JUN 18 2014

From: Util-PublicComment  
Sent: Friday, June 13, 2014 1:05 PM  
To: Util-PublicComment  
Cc:  
Subject: Public Comment

DOCKETED BY

RECEIVED  
2014 JUN 18 A 9:02  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

Name: Mary Vestal  
Date: 6/13/14  
Address:  
Phone:  
CityStateZip: Sun City, AZ, 85374  
Cell:  
Docket: W-01303A-10-0448  
DocketNo: W-01303A-10-0448  
Utility :EPCOR  
Email:

Comments: We have a sewage service fee and usage that come out to over 100.00 which is now making my water bill 197.00 this is just water and no other services. The sewage used is also not measured so they are guessing what goes back in the ground. This is not fair or equal to what other cities and communities are being charged. These rates keep going up and my children can no longer go to a Montessori school and we got solar to save money and changed insurance companies. We are cutting costs and doing what we can. We shouldn't have to live like this. My husband and I work hard and we should be able to put money away and live comfortable but now we cannot and have to cut corners anyway we can because being late or not paying is an option we are very responsible.

\*End of Complaint\*

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

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**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/16/14 Noted and filed for the record in Docket Control.  
\*End of Comments\*

**Date Completed: 6/16/2014**

**Opinion No. 2014 - 116667**

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