

**COMMISSIONERS**  
**BOB STUMP – Chairman**  
**GARY PIERCE**  
**BRENDA BURNS**  
**BOB BURNS**  
**SUSAN BITTER SMITH**



0000154262

**ARIZONA CORPORATION COMMISSION**

**ORIGINAL**

June 16, 2014

To: Docket Control

RE: EPCOR Water Arizona Inc.  
Docket No. SW-01303A-09-0343, W-01303A-09-0343

Please docket the attached 2 customer comments **OPPOSED** to the rate increase for water and sewer services.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

**DOCKETED**

JUN 17 2014

DOCKETED BY 

RECEIVED  
2014 JUN 17 A 9:00  
ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL



**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

now.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/16/14: Entered for the record and docketed CLOSED

\*End of Comments\*

**Date Completed: 6/16/2014**

**Opinion No. 2014 - 116660**

---

W-01303A-09-0343  
SW-01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone

Fax

Priority: Respond Within Five Days

Opinion

No. 2014 - 116672

Date: 6/16/2014

Complaint Description:

08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:

Robert

Clark

Account Name:

Robert Clark

Home:

Street:

Work: (000) 000-0000

City:

Sun City

State:

AZ Zip: 85373

is: E-Mail

Utility Company.

EPCOR Water \*AAWC

Division:

Water

Contact Name:

Nature of Complaint:

OPPOSED

W-01303A-09-0343

WATER

From: Util-PublicComment

Sent: Monday, June 16, 2014 11:06 AM

To: Util-PublicComment

Subject: Public Comment

Name:Robert Clark

Date:06/16/2014

Phone:602-828-6911

CityStateZip:Sun City, AZ, 85373

Docket:

DocketNo:W-01303A-09-0343

Utility:EPCOR

Position:Con

Comments:Decision #72047 made by the ACC allowing EPCOR water company to increase the water rates in our area is creating hardships on myself and neighbors. It is beyond belief that the ACC would allow a utility to treat it's customers with outrageous price hikes like the ones we are dealing with from EPCOR. Was any of the board members paying attention when American Water/EPCOR proposed this travesty. It is ACC responsibility to protect the customers as well as the utility companies. In this case ACC really dropped the ball as far as looking out for the customers. My water bill is second highest to my mortgage of my monthly bills. I am retired living on a fixed income and cannot continue paying these ridiculous water/wastewater bills. My neighbors and myself are not interested in ACC or EPCOR telling us who's fault it is. Both ACC and EPCOR need to step up,

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

---

work together and end this nightmare for our neighborhood.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/16/14: Entered for the record and docketed CLOSED

\*End of Comments\*

**Date Completed: 6/16/2014**

**Opinion No. 2014 - 116672**

---