

NEW APPLICATION



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Arizona Corporation Commission

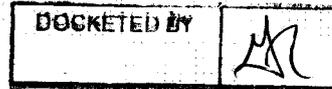
DOCKETED

ORIGINAL

JUN 02 2014

June 2, 2014

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007



RE: Frontier Communications of the Southwest, Inc. T-20680A - Bundled Services

T-20680A-14-0177

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this filing is to introduce three new bundled services; Frontier Digital Phone Unlimited (Challenger), Frontier Digital Phone Unlimited Plus (Challenger) and Frontier Simply Unlimited (Challenger).

It is respectfully requested that this filing become effective on July 1, 2014.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this tariff filing to Kirk Lee at (425) 261-5855.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

ARIZONA

SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES

(T)

LIST OF EFFECTIVE SHEETS

Sheets 1 through 28 of this schedule are effective as of the date shown on each sheet.

(T)

<u>Sheet</u>	<u>Number of Revision</u>
1	3 rd Revised
2	1 st Revised
3	1 st Revised
4	1 st Revised
5	1 st Revised
6	1 st Revised
7	1 st Revised
8	Original
9	Original
10	Original
11	Original
12	Original
13	Original
14	Original
15	Original
16	Original
17	Original
18	Original
19	Original
20	Original
21	Original
22	Original
23	Original
24	Original
25	Original
26	Original
27	Original
28	Original

(continued)

Docket No. T-20680A-14-

Issued By

Date Filed: June 2, 2014

Decision No. _____

Director
Government and External Affairs

Effective: July 1, 2014

ARIZONA

SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A10 Frontier Digital Phone Unlimited (Challenger)

(N)

B1 General

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers and includes one Basic Flat Rate Residential One-Party Access Line, Touchtone, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

- Basic Flat Rate Access Line
- Touchtone
- Unlimited Extended Area Service
- Call Waiting ID
- Caller ID
- Call Waiting/Cancel Call Waiting

Feature Package

- | | |
|---------------------------|---|
| Call Waiting | Call Forwarding No Answer |
| Repeat Dial | Custom Speed Calling Eight (8) or Thirty (30) Code Capacity |
| *69 Call Return | Distinctive Ring |
| Anonymous Call Block | Three-way Calling |
| Call Forwarding | Call Forwarding Busy |
| Selective Call Forwarding | Selective Call Rejection |
| Selective Blocking | |

B2 Special Conditions

- C1 The Frontier Digital Phone Unlimited (Challenger) Service is available where technically feasible.
- C2 The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- C3 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- C4 Customers may add or delete any features offered in the bundle without a service order charge.
- C5 No discounts will be given to subscribers that do not use all the features or have some features turned off.

(N)

(continued)

Docket No. T-20680A-14-

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ARIZONA

SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A10 Frontier Digital Phone Unlimited (Challenger) (Continued)

(N)

B2 Special Conditions (Continued)

C6 The bundle is offered on a month-to-month basis.

C7 The bundle will appear as a single line item on the bill.

C8 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.

C9 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.

C10 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.

C11 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited (Challenger) Service while they are away, a minimum of one month and up to nine months for a reduced rate.

D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.

D2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.

D3 Customer's line will be available for 911 calls only at the time of suspension.

D4 The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.

D5 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.

D6 The cost of the service includes the Subscriber Line Charge.

D7 This service does not change any other terms and conditions of the product.

D8 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.

D9 All applicable taxes and surcharges apply.

(N)

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Docket No. T-20680A-14-

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ARIZONA

SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A10 Frontier Digital Phone Unlimited (Challenger) (Continued)

(N)

B3 Rates and Charges

C1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Schedule A-3 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Unlimited (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited (Challenger)	\$21.99
Feature Package	2.99
Stay Connected Seasonal Offering	9.99

(N)

(continued)

Docket No. T-20680A-14-

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SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A11 FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER)

B1 General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Touchtone, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

- Two Flat Rate Access Lines
- Touchtone
- Unlimited Extended Area Service
- Call Waiting ID
- Caller ID
- Call Waiting/Cancel Call Waiting

Feature Package

- | | |
|---|---------------------------|
| Call Waiting | Selective Blocking |
| Repeat Dial | Call Forwarding No Answer |
| *69 Call Return | Distinctive Ring |
| Anonymous Call Rejection | Three-way Calling |
| Call Forwarding | Call Forwarding Busy |
| Selective Call Forwarding | Selective Call Rejection |
| Custom Speed Calling Eight (8) or Thirty (30) Code Capacity | |

B2 Special Conditions

- C1 The Frontier Digital Phone Unlimited Plus (Challenger) Service is available where technically feasible.
- C2 The features and services, except those listed as non-regulated or federally price listed, are provided subject to the descriptions and regulations as specified elsewhere in the tariff.
- C3 Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.
- C4 Customers may add or delete any features offered in the bundle without a service order charge.
- C5 No discounts will be given to subscribers that do not use all the features or have some features turned off.

(N)

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SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A11 FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)

(N)

B2 Special Conditions (Continued)

- C6 The bundle is offered on a month-to-month basis.
- C7 The bundled rate includes all available Extended Area Service (EAS) calling in exchanges where EAS is offered.
- C8 Call detail for Extended Area Service will not be displayed on the customer's monthly telephone bill.
- C9 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.
- C10 Stay Connected Seasonal Offering allows the customer to suspend the Digital Phone Unlimited Plus (Challenger) while they are away, a minimum of one month and up to nine months for a reduced rate.
 - D1 Customer is asked to provide a reconnect date at the time of the suspension. If a reconnect date is given then the reconnection charges do not apply.
 - D2 A \$25.00 re-activation fee will apply if the customer does not provide a reactivation date at the time the order is placed to add the service.
 - D3 Customer's line will be available for 911 calls only at the time of suspension.
 - D4 The time that the customer is on the "Stay Connected" Seasonal Service will count for the fulfillment of the contract time.
 - D5 Customer will be removed from the stay-connected discount after the nine-month period if no date is given.
 - D6 The cost of the service includes the Subscriber Line Charge.
 - D7 This service does not change any other terms and conditions of the product.
 - D8 Customer is not eligible for another vacation service in the rolling year that Stay Connected is used.
 - D9 All applicable taxes and surcharges apply.

(N)

(continued)

Docket No. T-20680A-14-

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Government and External Affairs

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SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A11 FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER) (Continued)

(N)

B3 Rates and Charges

C1 Federal Subscriber Line Charge will be billed separately from the basic bundles offering. All other surcharges and taxes apply and will be billed in addition to the bundle.

C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Schedule A-3 apply to the installation of individual components of the bundle.

C3 Frontier Digital Phone Unlimited Plus (Challenger) bundle is provided at the following rates:

	<u>Monthly Rate</u>
Frontier Digital Phone Unlimited Plus (Challenger)	\$21.99
Feature Package	2.99
Stay Connected Seasonal Offering	9.99

(N)

(continued)

Docket No. T-20680A-14-

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Decision No. _____

Director
Government and External Affairs

Effective: July 1, 2014

ARIZONA

SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A12 FRONTIER SIMPLY UNLIMITED (CHALLENGER)

(N)

B1 General

Frontier Simply Unlimited (Challenger) is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touchtone, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the Subscriber Line Charge and the Access Recovery Surcharge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

- Single Party Flat Rate Business Access Line
- Touchtone
- Call Forwarding Busy/No Answer
- Unlimited Extended Area Service
- Caller ID
- Four features from the feature package listed below

Frontier Business All In Feature Package

- | | |
|---|---------------------------|
| Call Waiting/Cancel Call Waiting | *69 Call Return |
| Three-way Calling | Call Transfer |
| Distinctive Ring | Caller ID Blocking |
| Repeat Dial | Call Forwarding Busy |
| Multiline Hunt Service | Call Forwarding |
| Anonymous Call Rejection | Call Waiting/Caller ID |
| Call Forwarding No Answer | Selective Call Forwarding |
| Selective Call Acceptance | |
| Custom Speed Calling Eight (8) or Thirty (30) Code Capacity | |

B2 Special Conditions

- C1 The bundle is available only where facilities and operating systems are available and technically feasible.
- C2 The features are provided subject to their individual service regulations as specified in the applicable schedules of this tariff.
- C3 Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- C4 Unlimited Extended Area Service is only available in designated exchange areas as defined in the tariff.

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(continued)

Docket No. T-20680A-14-

Issued By

Date Filed: June 2, 2014

Decision No. _____

Director

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Government and External Affairs

ARIZONA

SCHEDULE NO. A-15
PACKAGED/BUNDLED SERVICES (continued)

A12 FRONTIER SIMPLY UNLIMITED (CHALLENGER) (Continued)

(N)

B2 Special Conditions (Continued)

- C5 Frontier Simply Unlimited (Challenger) includes basic local service and non-basic local services. Nonpayment or partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- C6 Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- C7 The bundle rate will appear as a single line item on the customer's bill.
- C8 The bundle is available only to customers who are served from a central office in which services in the package are offered and can be provided by the Company to the customer.
- C0 The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, and Foreign Exchange Services.
- C10 The bundle is offered on a month-to-month basis.
- C11 Bundles four through twelve are given an additional discount.

B3 Rates and Charges

- C1 The End User Common Line Charge and the Access Recovery charge will be included in the bundle. All other applicable surcharges and taxes will be billed separately from and are in addition to the bundled rate.
- C2 Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Schedule A-3 apply to the installation of individual components of the bundle.

	<u>Monthly Rate</u>
Frontier Simply Unlimited (Challenger)	\$38.99
Additional Bundle (4 to 12 lines)	23.99
All In Feature Package	4.99

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(continued)

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