



NEW APPLICATION  
ORIGINAL



Cox Communications  
1550 W. Deer Valley Road  
Phoenix, Arizona 85027  
www.cox.com

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Docket Control  
Arizona Corporation Commission  
1200 West Washington Street  
Phoenix, Arizona 85007

T-03471A-14-0150

DOCKETED BY  
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Re: Cox Arizona Telcom, L.L.C. ("Cox") Tariff Revisions  
Docket Number T-03471A-14-

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange and Toll Service tariff, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange and Toll Service tariff are as follows:

Revised Pages	Description of Change
2, 4 & 5	Revise Check Sheets.
62.3	Increase rates for Cox Business Flat and Measured Rate services.
92.0.12	Increase rates for Cox Business Unlimited Long Distance Call Plan.
105	Change Lifeline eligibility requirement from 125% to 150% of the Federal Poverty Guidelines (FPG).
106, 107 and 107.0.1	Modify terms and conditions of Residential Seasonal Service and move Business Seasonal Service to new page.

Cox respectfully requests that these revisions become effective on July 1, 2014.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,

Mark DiNunzio  
Director, AZ Regulatory Affairs  
(623) 328-3252

Attachment  
cc: Paul Cain



In harmony with the Cox Conserves eco-friendly program, we are proud to print on Forest Stewardship Council-certified paper.

LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
Title Page	3 <sup>RD</sup> Revised	16	2 <sup>ND</sup> Revised
2*	<b>98<sup>TH</sup> Revised</b>	17	Original
3	33 <sup>RD</sup> Revised	18	4 <sup>TH</sup> Revised
4*	<b>52<sup>ND</sup> Revised</b>	18.0.1	Original
5*	<b>63<sup>RD</sup> Revised</b>	18.1	1 <sup>ST</sup> Revised
6	3 <sup>RD</sup> Revised	19	1 <sup>ST</sup> Revised
7	4 <sup>TH</sup> Revised	20	2 <sup>ND</sup> Revised
8	Original	21	1 <sup>ST</sup> Revised
9	Original	22	1 <sup>ST</sup> Revised
10	1 <sup>ST</sup> Revised	23	Original
11	2 <sup>ND</sup> Revised	24	Original
12	2 <sup>ND</sup> Revised	25	3 <sup>RD</sup> Revised
13	Original	25.0.1	Original
14	4 <sup>TH</sup> Revised	25.1	1 <sup>ST</sup> Revised
15	3 <sup>RD</sup> Revised	26	1 <sup>ST</sup> Revised
		27	2 <sup>ND</sup> Revised
		28	Original
		29	4 <sup>TH</sup> Revised
		29.1	1 <sup>ST</sup> Revised
		29.2	Original
		30	4 <sup>TH</sup> Revised

(\*) Denotes new or revised page.

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<b>PAGE</b>	<b>REVISION</b>	<b>PAGE</b>	<b>REVISION</b>
61	15 <sup>TH</sup> Revised	81.1	First Revised
62	15 <sup>TH</sup> Revised	81.2	First Revised
62.1	9 <sup>TH</sup> Revised	81.3	First Revised
62.2	9 <sup>TH</sup> Revised	81.4	First Revised
62.3*	<b>10<sup>TH</sup> Revised</b>	81.5	First Revised
63	8 <sup>TH</sup> Revised	81.6	First Revised
64	3 <sup>RD</sup> Revised	81.7	First Revised
65	2 <sup>ND</sup> Revised	81.8	2 <sup>ND</sup> Revised
66	3 <sup>RD</sup> Revised	82	3 <sup>RD</sup> Revised
67	2 <sup>ND</sup> Revised	83	2 <sup>ND</sup> Revised
68	1 <sup>ST</sup> Revised	84	2 <sup>ND</sup> Revised
69	Original	85	4 <sup>TH</sup> Revised
70	2 <sup>ND</sup> Revised	86	1 <sup>ST</sup> Revised
71	2 <sup>ND</sup> Revised	87	1 <sup>ST</sup> Revised
72	2 <sup>ND</sup> Revised	88	1 <sup>ST</sup> Revised
73	2 <sup>ND</sup> Revised	89	1 <sup>ST</sup> Revised
74	2 <sup>ND</sup> Revised	90	3 <sup>RD</sup> Revised
75	2 <sup>ND</sup> Revised		
76	2 <sup>ND</sup> Revised		
77	2 <sup>ND</sup> Revised		
78	2 <sup>ND</sup> Revised		
79	2 <sup>ND</sup> Revised		
80	2 <sup>ND</sup> Revised		
81	2 <sup>ND</sup> Revised		

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LOCAL EXCHANGE SERVICE

CHECK SHEET

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PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
91	12 <sup>th</sup> Revised	92.19	2 <sup>ND</sup> Revised	121	1 <sup>ST</sup> Revised
92	11 <sup>TH</sup> Revised	92.20	2 <sup>ND</sup> Revised	122	1 <sup>ST</sup> Revised
92.0.1	4 <sup>TH</sup> Revised	92.21	2 <sup>ND</sup> Revised	122.1	Original
92.0.2	3 <sup>RD</sup> Revised	92.22	3 <sup>RD</sup> Revised	122.2	Original
92.0.2.1	1 <sup>ST</sup> Revised	92.23	2 <sup>ND</sup> Revised	122.3	Original
92.0.2.2	1 <sup>ST</sup> Revised	93	4 <sup>TH</sup> Revised	122.4	Original
92.0.3	6 <sup>TH</sup> Revised	94	2 <sup>ND</sup> Revised	122.5	Original
92.0.4	5 <sup>TH</sup> Revised	95	4 <sup>TH</sup> Revised	122.6	1 <sup>ST</sup> Revised
92.0.5	5 <sup>TH</sup> Revised	96	1 <sup>ST</sup> Revised	123	Original
92.0.6	6 <sup>TH</sup> Revised	97	2 <sup>ND</sup> Revised	124	Original
92.0.7	3 <sup>RD</sup> Revised	98	2 <sup>ND</sup> Revised	125	Original
92.0.8	2 <sup>ND</sup> Revised	99	7 <sup>TH</sup> Revised	126	Original
92.0.9	2 <sup>ND</sup> Revised	100	Original	127	Original
92.0.9.1	1 <sup>ST</sup> Revised	101	1 <sup>ST</sup> Revised	128	Original
92.0.9.2	1 <sup>ST</sup> Revised	102	3 <sup>RD</sup> Revised	129	Original
92.0.10	1 <sup>ST</sup> Revised	102.0.1	4 <sup>TH</sup> Revised	130	Original
92.0.11	3 <sup>RD</sup> Revised	102.1	3 <sup>RD</sup> Revised	131	Original
92.0.12*	<b>5<sup>TH</sup> Revised</b>	102.2	Original	132	Original
92.1	2 <sup>ND</sup> Revised	103	2 <sup>ND</sup> Revised	133	Original
92.2	2 <sup>ND</sup> Revised	104	2 <sup>ND</sup> Revised	134	Original
92.3	2 <sup>ND</sup> Revised	105*	<b>3<sup>RD</sup> Revised</b>	135	Original
92.4	2 <sup>ND</sup> Revised	105.01	Original	136	Original
92.5	2 <sup>ND</sup> Revised	105.1	1 <sup>ST</sup> Revised	137	Original
92.6	2 <sup>ND</sup> Revised	106*	<b>4<sup>TH</sup> Revised</b>	138	1 <sup>ST</sup> Revised
92.7	2 <sup>ND</sup> Revised	107*	<b>5<sup>TH</sup> Revised</b>	139	Original
92.8	4 <sup>TH</sup> Revised	107.0.1*	<b>Original</b>	140	Original
92.9	7 <sup>TH</sup> Revised	107.1	Original	141	Original
92.10	4 <sup>TH</sup> Revised	108	Original	142	Original
92.11	4 <sup>TH</sup> Revised	109	1 <sup>ST</sup> Revised	143	Original
92.12	5 <sup>TH</sup> Revised	110	Original	144	Original
92.12.1	2 <sup>ND</sup> Revised	111	4 <sup>TH</sup> Revised	145	Original
92.13	2 <sup>ND</sup> Revised	112	4 <sup>TH</sup> Revised	146	Original
92.14	2 <sup>ND</sup> Revised	113	3 <sup>RD</sup> Revised	147	Original
92.15	2 <sup>ND</sup> Revised	114	4 <sup>TH</sup> Revised	148	Original
92.16	3 <sup>RD</sup> Revised	115	3 <sup>RD</sup> Revised	149	Original
92.17	3 <sup>RD</sup> Revised	116	3 <sup>RD</sup> Revised	150	Original
92.18	2 <sup>ND</sup> Revised	117	4 <sup>TH</sup> Revised	151	Original
		118	1 <sup>ST</sup> Revised	152	Original
		119	2 <sup>ND</sup> Revised	153	Original
		120	5 <sup>TH</sup> Revised	154	Original
				155	Original

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Issued By: Paul Cain  
Sr. Manager, Regulatory Operations  
Cox Communications, Inc.  
1400 Lake Hearn Drive,  
Atlanta, GA 30319

**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1.2 Local Exchange Service, cont'd.**

**2. Local Line, Rates and Charges, cont'd.**

**(d.1) Monthly Recurring Charge - Business**

**Business Line Rates:**

Local Access Line Flat-Rate Service	Business	Max Rate	Home Office	Max Rate	
Per Business Line <sup>¶</sup>					
Month-to-Month	<b>\$34.00</b> (I)	\$40.00	\$30.00	\$30.00	(I)
1 Year <sup>ψ</sup>	<b>\$32.00</b> (I)	\$40.00	\$28.00	\$30.00	(I)
2-Year <sup>ψ</sup>	<b>\$32.00</b> (I)	\$40.00	\$28.00	\$30.00	(I)
3-Year <sup>ψ</sup>	<b>\$32.00</b> (I)	\$40.00	\$28.00	\$30.00	(I)
4-Year <sup>ψ</sup>	<b>\$32.00</b> (I)	\$40.00	\$28.00	\$30.00	(I)
5-Year <sup>ψ</sup>	<b>\$30.00</b> (I)	\$40.00	\$26.00	\$30.00	(I)
<b>Local Access Line Measured-Rate</b>					
Measured Service	<b>\$17.00</b> (I)	\$25.00	N/A	N/A	(I)
Per Minute	\$0.10	\$0.40	N/A	N/A	
<b>Seasonal Service<sup>β</sup></b>	\$9.00	\$20.00	N/A	N/A	
<b>Cox Utility Line<sup>♦</sup></b>	25.00	30.00	25.00	30.00	

<sup>¶</sup> In response to a competitive offer, rates and charges may be provided on an individual case basis. Non-Profit businesses, organized under IRS Code 501(c)3, are eligible to receive an \$8 discount off the monthly recurring charges for a month-to-month flat rate business line with a minimum two-year term commitment for telephone service and a current subscription to a Cox Affiliated Company's service. The Non-Profit discount is not to be used with any other discount offer or promotion.

<sup>ψ</sup> Pricing effective September 1, 2010 applies to new Customers only. Customers currently under contract will be assessed the rates pursuant to their current contract. All term contracts will include, at no additional charge for the duration of the contract, three standard features: Call Forwarding, Call Waiting, and Caller ID, or a choice of the following features: Call Forwarding, Call Waiting, Caller ID, Call Forward-Busy, Call Forward-No Answer, 3-Way Calling, Call Transfer, Speed Call 30, Hunting\*, Call Forwarding-Busy/No Answer and Call Waiting ID. Offer not available on month-to-month service.

\*Hunting is not offered with Call Waiting, Call Forward-Busy or Call Forward-No Answer.

<sup>β</sup> For description of Seasonal Service, see Section 7.2, page 106.

<sup>♦</sup> The Cox Utility Line is a line with no features or directory listing. It can be used as a fax or modem line. The Customer must have at least one regular Business Line on the account to qualify for this offering.

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**LOCAL EXCHANGE SERVICE**

**SECTION 3 - Service Descriptions, cont'd.**

**3.1 Local Exchange Service, cont'd.**

**3.1.6 Intrastate Toll Service, cont'd.**

**6. Optional Calling Plans, cont'd.**

**Cox Business Unlimited LD Call Plan, cont'd**

1. The Company may monitor the Customer's toll usage subject to this Plan. If the Customer uses the toll minutes under this Plan for outbound telemarketing, call centers or non-voice services, including but not limited to, data services or any other service listed below, the Customer will be presumed to be in violation of the usage restrictions of this Plan. It shall be the responsibility of the Customer to demonstrate to the Company that the usage is not in violation of the usage restrictions specified herein. Usage restrictions apply and may not be used in conjunction with the following:
  - a. Auto dialers, power dialers, any type of automatic outbound dialing or predictive calling/dialing system
  - b. Call Center applications
  - c. Automatic Call Distribution (ACD) Systems
  - d. Long distance Internet access
  - e. Resale of unlimited minutes
  - f. PBX trunks or services
  - g. Non-square electronic key and hybrid telephone systems
  - h. Ground start line or trunks
  - i. ISDN services
  - j. Public telephone services
  - k. Public access smart-pay phones
  - l. The functional equivalent of any system listed above
  
2. If the Company determines that a Customer has failed to demonstrate that the usage is not in violation of any of the usage restrictions, the Customer is no longer eligible for this plan and the Company may immediately move the Customer's toll service to another plan offered under this tariff.

Rates and Charges

	<u>Standalone Service</u>		<u>Bundled Services</u>					
	Current Rate	Max Rate	1 Year Term	Max Rate	2 Year Term	Max Rate	3 Year Term	Max Rate
Cox Unlimited Call Plan	<b>\$28.00</b> (I)	\$40.00	<b>\$25.50</b> (I)	\$40.00	<b>\$24.25</b> (I)	\$40.00	<b>\$23.00</b> (I)	\$40.00
Bundled with iVoIP Anywhere or Office Packages	<b>\$18.00</b> (I)	\$30.00	<b>\$18.00</b> (I)	\$30.00	<b>\$18.00</b> (I)	\$30.00	<b>\$18.00</b> (I)	\$30.00

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**LOCAL EXCHANGE SERVICE**

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**SECTION 6 - Residential Assistance Offerings**

**6.2 Lifeline Assistance**

Lifeline Assistance Plan (Lifeline) assists low-income household/applicant by reducing their monthly costs for one telephone line per household at the principle place of residence. The applicant must satisfy certain income tests established by the appropriate state agency.

**6.2.1 Eligibility Requirements**

1. Applicant must participate in one of the following programs:
  - Medicaid
  - Supplemental Nutrition Assistance Program (Food Stamps or SNAP)
  - Supplemental Social Security Income (SSI)
  - Federal Public Housing Assistance (Section 8)
  - Low Income Home Energy Assistance Program (LIHEAP)
  - Temporary Assistance for Needy Families (TANF), or
  - National School Lunch Program's Free Lunch Program
2. In addition, applicants not participating in the programs listed above may still be eligible for Lifeline services if they are able to certify and furnish proof that their total gross annual income does not exceed **150%** of the Federal Poverty Guidelines (FPG). (C)
3. Applicant must request assistance by completing a Company provided form.
4. Proof of income, or proof of eligibility in any of the qualifying low income assistance programs listed above, should be provided to Cox at the time of application for service. The Lifeline discount will not be established until proof of eligibility has been received by Cox. If the Customer requests installation prior to Cox's receipt of such proof, the service requested will be provided, but without the Lifeline discount. Whenever eligibility documentation is provided subsequent to installation, the Lifeline discount will be provided on a going-forward basis.
5. The use or disclosure of information concerning Cox's Lifeline applicants and Customers is limited solely to purposes directly connected with the administration of the Lifeline Program and will be treated as highly confidential.

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**LOCAL EXCHANGE SERVICE**

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**SECTION 7 - Miscellaneous Service Offerings**

**7.1 Toll Restriction**

Toll Restriction allows the Customer the flexibility to restrict both business and residential access lines and trunks from billable toll calls (local, domestic and/or international), but allows completion of local directory assistance calls. If a Customer attempts to dial a restricted toll call, the Customer's call will be intercepted and an announcement will advise the caller of the toll restriction.

**7.1.1 Terms and Conditions**

- Where facilities and operating conditions permit, this service will be offered to both business access lines and trunks and residential access lines.
- Toll Restriction may prevent the completion of 1+ local calls.
- Toll Restriction is available to Lifeline Customers at no charge.

**7.1.2 Rates and Charges**

	<u>NRC</u>	<u>Monthly</u>
Business, per line or trunk	\$25.00	\$3.50
Residence, per line	see section 3.1.2.2 (c.1), page 62	

**7.2 Employee Discounts**

A discount is allowed from the standard residence rates for services furnished at residences of officials and employees of the Company.

**7.3 Temporary Suspension of Service - Customer Initiated (Seasonal Service)**

**7.3.1 Seasonal Service - Residential**

Service may be temporarily suspended at the Customer behest. Prior to the service suspension, the Customer shall have paid for at least the first full month of service.

**7.3.1.1 Terms and Conditions**

- The suspension rate will not be applicable until after the service has been in effect for at least one full month.
- The full service rate will apply, if service is restored within **30** days after the date beginning the suspension of service. (C)

(M) Material moved from prior following page.

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LOCAL EXCHANGE SERVICE

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SECTION 7 - Miscellaneous Service Offerings

7.3 Temporary Suspension of Service - Customer Initiated (Seasonal Service)  
(cont'd)

7.3.1 Seasonal Service - Residential, cont'd.

7.3.1.1 Terms and Conditions (cont'd)

- If the service is suspended for a period of **31** days or longer, the reduced rate as set forth in the following Section 7.3.1.2 will apply. The normal monthly recurring rates will be suspended and replaced by the monthly rate below. (C) (T)
- **Customers may suspend service for a minimum of 30 days to a maximum of 9 months. Customers may go on seasonal status twice per calendar year with a minimum of 30 days between occurrences. After nine consecutive months, or after a total of nine months within a calendar year, services are subject to return to full billing as subscribed to prior to the seasonal saver suspension of service.** (N) (N) (M)

7.3.1.2 Rates and Charges

See pages 60 and 61 of this tariff.

(M) Material has been relocated to Page 107.0.1

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**LOCAL EXCHANGE SERVICE**

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**SECTION 7 - Miscellaneous Service Offerings**

**7.3 Temporary Suspension of Service - Customer Initiated (Seasonal Service)  
(cont'd)**

**7.3.2 Seasonal Service – Business**

**7.3.2.1 General**

The Cox Business Seasonal Telephone Program provides commercial customers that only conduct business during certain months of the year an alternative to either disconnecting their service or leaving it idle during the inactive business months. The following services are provided under Seasonal Service:

1. The customer pays a discounted monthly tariffed rate to keep the telephone number active.
2. The customer will not pay installation charges upon their return.
3. The customer will be able to keep their phone number.
4. The customer will be able to use voice mail while they are gone, but cannot place any calls from their phone under seasonal status.
5. For an additional charge, the customer may have a referral number if they choose.

**7.3.2.2 Conditions of the Offer**

1. Customer must have active business line service for at least 3 months prior to subscribing to seasonal service.
2. The minimum period of time that a customer can be on seasonal is 3 months.
3. The maximum period of time that a customer can be on seasonal is 6 months.

(M)

(M)

(M) Material has been relocated from Page 107

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