



0000153828

ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:**

Fax: ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 116614

Date: 6/11/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Tom & Kari **Last:** Johnson

Account Name: Tom & Kari Johnson

Home: (

Street:

Work:

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Arizona Corporation Commission
DOCKETED
JUN 12 2014
DOCKETED BY [Signature]

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Docket Nos: : SW-01303A-09-0343 & W-01303A-09-0343

From: Util-PublicComment
Sent: Tuesday, June 10, 2014 8:41 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name: Tom Johnson
Date: 06/10/2014
Address:
Phone:
CityStateZip : Sun City West
Cell:
Docket: Aqua Fria Waste Water Excessive Fees
DocketNo: W-01303A-09-0343
Utility: Epcor
Position: Other
Email:

2014 JUN 12 AM 9 09
AZ CORP COMM
DOCKET CONTROL
RECEIVED

Comments:

Good Evening Commissioners. I am writing you to request that you review and reduce the sewer and water fees to our group of homes in the captioned docket. We are new residents as of last fall and have become painfully aware of the outrageous fees associated with water and sewer. We paid \$53.03 for water and \$48.60 in 'basic' fees \$101.63 total and this is before any usage is contemplated. This is crazy. Nearly \$102 each month before you turn on a faucet or flush a toilet.

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EPCOR went further in their gouging of homeowners when they cut a deal with the developer to have all the homes in Corte Bella install a 1" service line tap. I had to pay over \$300 to get downgraded to a 3/4 line. However nothing changed except I paid the bill to EPCOR. That enabled my rates for water basic service to start now at \$21.19. However my sewer has gone up to \$57.36, for a total of \$78.55; and again before any usage. The multiplier for sewer has also gone up 16.5% in the 8 months we have lived here. Please consider these high costs as you establish rates and please make this more fair. We should not have to pay such high costs when neighboring communities are getting much cheaper for the same service.

Thanks for your time and consideration.

Tom & Kari Johnson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/11
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 6/11/2014

Opinion No. 2014 - 116614
