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ARIZONA CORPORATION COMMISSION

June 11, 2014

ORIGINAL

Arizona Corporation Commission

DOCKETED

JUN 11 2014

To: Docket Control

DOCKETED BY 

RE: Arizona Windsong Realty, Inc.
Docket No. W-02250A-14-0028

Please docket the attached 3 customer comments OPPOSED to proposed rate increase.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

RECEIVED
2014 JUN 11 A 11:52
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

W-02250A-14-0028

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116607

Date: 6/10/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Daisy **Last:** Slim

Account Name: Daisy Slim

Home:

Street:

Work:

City: Sanders

CBR:

State: AZ **Zip:** 86512

is: E-Mail

Utility Company: Arizona Windsong Realty, Inc.

Division: Water

Contact Name:

Contact Phone: ()

Nature of Complaint:

Docket No. W-02250A-14-0028

The surcharge should be minimal starting at 37.50 plus usage, It is extremely high now for. I honest had water for

I haven't had hot water for two months. No pressure to do any washing or planting for the summer besides I'm at end of row, absolutely no water coming to the house and we are paying the water bill.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/10

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 6/10/2014

Opinion No. 2014 - 116607

W-02250A-14-0028

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:**

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116603

Date: 6/10/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Niles

Nakai

Account Name: Niles Nakai

Home:

Street:

Work:

City: Sanders

CBR:

State: AZ **Zip:** 86512

is:

Utility Company: Arizona Windsong Realty, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-02250A-14-0028

No surcharge. It is the responsibility of the water company to pay its employees to assist with its business, not the customer.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/10

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 6/10/2014

Opinion No. 2014 - 116603

W-02250A-14-0028

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2014 - 116612 **Date:** 6/10/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** **Last:**
Delphine Billy

Account Name: Delphine Billy **Home:**

Street: **Work:**

City: Sanders **CBR:**

State: AZ **Zip:** 86512 **is:**

Utility Company: Arizona Windsong Realty, Inc.

Division: Water

Contact Name: **Contact Phone:**

Nature of Complaint:

Docket No. W-02250A-14-0028

1. Pay so much for very very little water
2. We complained to Mrs. Pausells and just she says we still have to pay.
3. How long will we be out of water?
4. Please, please transfer to NTUA - Navajo Tribal Utility Authority
5. We are paying for the Pausells mistakes.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/10
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.

End of Comments

Date Completed: 6/10/2014

Opinion No. 2014 - 116612