

W-02250A-14-0028



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 116602

Date: 6/10/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Marlene **Last:** Nakai

Arizona Corporation Commission
DOCKETED

Account Name: Marlene Nakai

Home:

JUN 11 2014

Street:

Work:

City: Chambers

CBR:

DOCKETED BY

State: AZ **Zip:** 86502

is:

Utility Company: Arizona Windsong Realty, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-02250A-14-0028

Surcharge of \$30 is unacceptable. Notice stated that it was to pay for a licensed person to take over the responsibilities of maintaining the water service to Park Estates customers. I believe this surcharge should be the responsibility of the water business owner Mrs. Lillian Paulsell, not the customers. Navajo Tribal Utility Authority charges a service chg of \$8 and \$3.24 for first 3000 gal and 3.24 for each 1,000 there after. Surcharge proposed exceeds NTUA rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/10
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.

End of Comments

RECEIVED
2014 JUN 11 A 9:26
CORP COMMISSION
DOCKET CONTROL

Date Completed: 6/10/2014

Opinion No. 2014 - 116602

W-02250A-14-0028

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116604

Date: 6/10/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: **First:** Larry & Lydia **Last:** Hill

Account Name: Larry & Lydia Hill

Home:

Street:

Work:

City: Sanders

CBR: 9

State: AZ **Zip:** 86512

is: Cellular

Utility Company: Arizona Windsong Realty, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. W-02250A-14-0028

Because I called Phoenix for help to get water, Lilly cursed me and accused me of many untrue things.

For years my wife & I have paid 18.00 per month minimum. This last month we have had no water or very little water. Yesterday our water bill is 54.00. If we left a faucet on all month, we could not have used this much water. We are just tired of not having showers & high bills.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/10

Emailed this to the Phoenix ACC office for docketing.
FILE CLOSED.

End of Comments

Date Completed: 6/10/2014

Opinion No. 2014 - 116604