

W-01815A-14-0173



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116595

Date: 6/9/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: Robert Meltzer

Account Name: Robert Meltzer

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Topock

CBR:

State: AZ Zip: 86436

is:

Utility Company: Golden Shores Water Company, Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED TO THE RATE INCREASE***** DOCKET NO. W-01815A-14-0173*****

June 5, 2014

Robert Meltzer

Topock, AZ 86436

Attn: Arizona Corporation Commission

Arizona Corporation Commission
DOCKETED

JUN 10 2014

DOCKETED BY

RECEIVED
2014 JUN 10 10:11 AM
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

This letter is to protest the upcoming rate hike that Golden Shores Water CO. is asking for. Golden Shores Water CO. applied for and got a rate hike back in Nov. of 2013. Since then I've cut back on my water consumption by at least 20%. Which I have no problem with. Nothing wrong with cutting back on the use of water, with the drought we are currently in. Now another rate hike within a year sounds to me like they need to be better business people. The two employees that read the meters and do all the repairs, were never given a raise, after the last rate hike. They make a lousy \$10 and hour. The one fella operates the back hoe for \$10 an hour.

I spend at least \$20 a month on bottled water after the chromium 6 scare we were told about a few years ago. Also I don't know what's in our water, but my swamp coolers get this white crude on the screens. That has to be wired brushed off every two weeks. Just about every one you talk to in this town buys bottled water, so you really have to add that cost to our water bill.

Anyway I think the water bills in Golden Shores are high enough for the time being. A rate hike wouldn't be so bad if we had some good quality water.

Thank you
End of Complaint

ARIZONA CORPORATION COMMISSION
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Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. W-01815A-14-0173. closed
End of Comments

Date Completed: 6/9/2014

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