

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Your email regarding the EPCOR rate case will be placed on file with the Docket Control Section of the Arizona Corporation Commission. It will be made a part of the record.

The present Commissioners and Staff are very sensitive to the burden that high utility rates can place on customers. They are doing everything within their authority to protect the consumers of Arizona. However, they are constitutionally required to permit the utility companies to earn a fair return on the fair value of the property devoted to public use.

We appreciate you sharing your concerns with us. If I can be of further assistance or answer additional questions, please contact me at our toll free number 800-222-700.

Sincerely,

Al Amezcua
Arizona Corporation Commission

6/2/14 Complaint filed see reference No. 2014-116493

End of Comments

Date Completed: 6/2/2014

Opinion No. 2014 - 116492

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

From: Al Amezcua
Sent: Monday, June 02, 2014 10:09 AM
To: 'k'
Cc: Al Amezcua
Subject: EPCOR

Good morning Ms. Krell,

Your email regarding the EPCOR case will be placed on file with the Docket Control Section of the Arizona Corporation Commission. It will be made a part of the record and brought to the attention of the Commissioners.

The present Commissioners and Staff are very sensitive to the burden that high utility rates can place on customers. They are doing everything within their authority to protect the consumers of Arizona. However, they are constitutionally required to permit the utility companies to earn a fair return on the fair value of the property devoted to public use.

We appreciate you sharing your concerns with us.

Sincerely,

Alfonso Amezcua
Arizona Corporation Commission
Public Utilities Consumer Analyst II
1200 W Washington St
Phoenix, AZ 85007

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End of Comments

Date Completed: 6/2/2014

Opinion No. 2014 - 116490
