

WS-01303A-14-0010



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

ORIGINAL

Priority: Respond Within Five Days

Opinion No. 2014 - 116334

Date: 5/21/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: David Last: Hellings

Arizona Corporation Commissioner
DOCKETED
MAY 30 2014

Account Name: David Hellings

Street:

Work:

City: Fort Mohave

CBR:

State: AZ Zip: 86426

is:

DOCKETED BY

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Nature of Complaint:

Docket No. WS-01303A-14-0010

2014 MAY 30 PM 3 11
AZ CORP COMM
DOCKET CONTROL

From: Util-PublicComment
Sent: Wednesday, May 21, 2014 3:13 PM
To: Util-PublicComment

Subject: Public Comment

Comments: Dear Commissioners

I live in Fort Mohave AZ., our sewage plant is the Wishing Well Waste Water Plant. It has been bought and sold twice in the last 12 years by large corps. Arizona American Water being the first wanted to raise our rates to \$92.00 month because of the need to double the plant for the housing boom that didn't happen. The ACC slapped their wrist but still gave them a smaller increase. Now EPCOR bought the plant 2 or 3 years ago from AAW and they are asking the ACC for an increase and basicky for the same reason AAW wanted one. Our sewage rates are \$56.67 a month now and they're asking for an icrease to approximately \$83.00 a month. Our neighboring communities to the north and south of us rates of \$31.00 and \$34.00 respectively . I don't understand how other waste water companies in our area can operate to code and at a lesser fee with the same quality service. We are a small community of about 1400 residence, the vast amount of people that own homes here are retirees and snow birds. Right now we are paying almost 100% more then any one else in Mohave County, for us to get another icrease would be an in justice, a decrease would be more in line. Maybe EPCOR should sell the plant to a corp. that is smaller and does not have the high operating cost that a corp. of their size has.

Sincerely, David Hellings

ARIZONA CORPORATION COMMISSION
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End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

5/30

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 5/23/2014

Opinion No. 2014 - 116334
