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Expert Telecom Compliance, Inc.

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May 20, 2014

AZ CORP COMMISSION
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Docket Control Center
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007
(602) 542-2237

Arizona Corporation Commission

DOCKETED

MAY 21 2014

DOCKETED BY

Re: Q LINK WIRELESS LLC Quarterly Report
Docket No. T-20824A-11-0446; Decision No. 73651

Dear Sir/Madam:

Enclosed please find for filing in the above-referenced docket an original and thirteen (13) copies of Q LINK WIRELESS LLC's Quarterly Report for Q1 2014. The confidential, unredacted version of this report has been filed with the Compliance Section.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage prepaid envelope.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me at (770) 232-7805. Thank you for your attention to this matter.

Respectfully submitted,

Heather Kirby, Regulatory Specialist
Expert Telecom Compliance, Inc.

Enclosure

cc: Maybell Kelly
Compliance Section (w/ confidential filing)

Company: **Q LINK WIRELESS LLC**

State: Arizona

Docket: T-020824-A-11-0446

Year 2014

Quarter 1

PUBLIC VERSION

Lifeline Quarterly Customer Report

	<u>Jan</u>	<u>Feb</u>	<u>Mar</u>	<u>Total</u>
Total number of customers at end of period	[REDACTED]			
Total number of customers de-enrolled due to 60-day inactivity	[REDACTED]			
Total number of customers de-enrolled due to failed annual verification	[REDACTED]			
Total number of customers who de-enrolled voluntarily	[REDACTED]			
Number of ETC-related Customer Complaints filed with the Company	[REDACTED]			

PUBLIC VERSION

Company: Q LINK WIRELESS LLC
State: Arizona Year: 2014
Docket: T-020824-A-11-0446 Quarter: 1

ETC-Related Customer Complaints

<u>date</u>	<u>nature of complaint</u>	<u>status</u>	<u>explanation</u>
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