

E-01345A-14-0113



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ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 116205

Date: 5/15/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

MAY 16 2014

Complaint By: First: Dawn M. Last: Cloutier Wyles

Account Name: Dawn M. Cloutier Wyles

Street: -----

Work:

DOCKETED BY

City: Sedona

State: AZ Zip: 86336

is: Cellular

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Nature of Complaint:

*****DOCKET NO. E-01345A-14-0113*****

From: Util-PublicComment
Sent: Wednesday, May 14, 2014 10:36 AM
To: Util-PublicComment

Subject: Public Comment

Name: Dawn M Cloutier Wyles
Date: 5/14/14

CityStateZip: Sedona Arizona 86336
Cell: []

Docket: []
DocketNo: E-01345A-14-0113

Utility: APS
Position: Pro

Comments: We have a mobile home park & we have 73 units located at this mobile home park, while we rent lots to 23 mobile home owners, the balance are rented as if they were apartments. I called to "opt out" of having smart meters allowed on our property, APS informed me that tenants, ALL tenants, with APS bills in their name have the right to accept smart meters. How that can be is beyond me. It is "our" land, not the tenants! Dawn Cloutier Wyles GM, Treasurer, Co-Secretary Oak Creek Properties, Inc DBA Rainbow Trailer Park
End of Complaint

RECEIVED
2014 MAY 16 P 12:57
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record only. Company has already responded to customer.

End of Comments

Date Completed: 5/15/2014

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