

E-00000C-11-0328



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: 2 P 12: 02
2014 MAY 2

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116045

Date: 5/2/2014

Complaint Description: 01H Billing - Smart Meter
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Marianna

Hartsong

Account Name: Marianna Hartsong

Home:

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Arizona Corporation Commission

DOCKETED

MAY 02 2014

DOCKETED BY [Signature]

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone:

Nature of Complaint:

***** E-00000C-11-0328 *****

ORIGINAL

Customer sent the following -

Comments:Greetings AZCC; This is an S.O.S Plea. There are a few times in one's life where one must shout to the rooftops. For me, this is one. Please read all that I have sent. I have had a significantly bizarre and for me unsettling few weeks. I literally ran away and out of Sedona on April 24 to see if I could regain equilibrium and sanity. Four days later, away from all EMF and RF, I am coming back to balance and wellness. It has been a shocking wake up call for me. If this cannot be reversed, I am facing losing everything I have built and considered beautiful and important in my life over the 20 years I have lived in the Verde Valley. I contribute in many ways to the community and am a contract member of the Flagstaff Symphony Orchestra and the Verde Valley Sinfonietta. I have been on the steering committee of Greening Harmony for the past two years. I am intelligent, educated (Ph.D.), and was well of body and mind until April 9, 2014 when my whole life changed overnight. My plea is that you immediately request APS remove all Smart Meters from Sedona. I will not be the only sensitive aware citizen. Someone asked me to put a dollar sign on the loss -- how does one put a dollar sign on loss of safety within and around one's home. I have had to cancel work commitments. I left town out of desperation two weeks after the meters went in to see if I could regain equilibrium and wellness. I am writing to you from a place that is free of microwave emitting Smart Meters. My brain has come back and the UTI that I got seems to have gone in remission. Prior to my personal experience herewith documented following the April 9, 2014 installation of 6 intermittent pulse Microwave radiation Smart Meters around my property at 2600 Melody Lane, Sedona, 86336, I had no knowledge of EFL or any other sort of microwave technology. Due to my extreme sensitivity / awareness of, and life-changing response to the Smart Meters once installed, I began an intense research. Unable to function clearly cognitively, and diagnosed with a urinary tract infection, I was forced to leave Sedona on April 24, after only two weeks of exposure to these deadly energy beams. Below is the thumbnail version of my experience April 9, 2014 to April 24 when I left town. I can submit a long version. I have also been gathering back -up information which I would be happy to supply. Everything I am reporting is for me out of the ordinary. I am sending this because there are things one simply can not report. And, just because I

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have become symptomatic, this does not mean that all humans, all life in Sedona is not affected deleteriously by these so-called Smart Meters. Please have them removed immediately. Please read carefully. Yes, I may be more aware than most; yes, I am known to be a Canary; yes I may pay attention to detail more than most; yes it is possible I am making a mountain out of a molehill, but I do not think so. And although I was feeling significantly disoriented while I remained in town and had wild swings of emotion, I do not believe I am crazy. While I remained in Sedona I felt alternately: fiercely wide awake, or kind of dazed/drugged and unable to focus my attention. I experienced short term memory interruptions and neuro-muscular dis-co-ordinations, especially in my fingers -- as a musician this was of great concern to me. I have felt suicidal despair and an unexplained sense of panic. I have pictures to document the story on Day 6 -- do not know how to attach here. I cannot prove anything. All I can do is say all these changes were coincident with my home having been surrounded at 9:30 am on April 9 by 6 Smart Meters. I did not know this until after the bee attack, the sneezing and noticing the thick feeling in my head. Here is my journaling of my experience. Day 1: Wednesday April 9, 2014: . 10:30 am, I was suddenly en masse dive-bombed and attacked my my bees - bees that are known to be very docile. Either they did not recognize me, thought I was a part of the problem, or were simply so upset and disoriented that they went for the nearest thing. . I had unexpected sneezing attacks through out the day - not sick or allergic to pollen. . My head felt thick, pressure from inside, bar between the temples. . Later afternoon 4/9/14: strange visual effects: a weak area in my retina had blown and torn, the retina detached. Day 2: 4/10/14 3:19 am, I woke up bolt awake, my head was throbbing a deep slow throbbing through the temples with pressure from the inside; the night was not silent, rather there was a steady, barely perceptible hum/buzzing in the air. Very hard time getting back to sleep, when did awake at 7 am, felt drugged, hung over, not rested. My nasal passage was burning deep up inside, very dry (and has continued to burn on and off throughout the week). [Apparently the Smart Meters mass transfer information between 3-4 am, piggy-backing from house to house - it is this upped activity that wakes everyone up]. Day 3 was spent in Phoenix trying to get retinal tear repaired, and next two days spent mostly trying to rest. Had to cancel two playing engagements (lost income). . Sudden huge increase in number of eggs laid [hens lay according to stimulation of their third eye/pineal gland]. The RF's from the Smart meters do that - just as they wake us up and interrupt the melatonin production during our sleep. Night 5: a guest from Slovinia slept in my RV in the yard (or tried to sleep) and was visibly shaken the next morning - had been woken every hour or so all night. Discovered the next day that the aluminum shield on the front windows of the RV captured and amplified (and spun?) the RF's from Smart Meters behind my house. Day 6: This is when I began to really pay attention: . From my brown-egg laying hen, I pulled out a mal-formed white egg, with a very nubly shell. 40 years of raising hens, never seen anything like it. These hens are fed human grade organic grains and greens. They are yearlings. This is a mutation, or at best an interruption in the normal calcium production of an egg, which takes 4-5 days in process. Coincidence that the meters arrived within the week before? I wonder. . Same afternoon I was waiting for an appointment and my head began to throb and feel as if it would split open, and my ears started to snap, crackle and pop. I got curious, walked around the building I was waiting in front of and found two Smart meters - then got more curious and walked around the other way and found two more. I was sitting in line of fire between these four meters about 100 feet apart. My body did not like it. Day 7: realized that my dogs have been randomly warning me that someone is coming (by barking - and they only bark for visitors), but when I look noone is there. This has been happening randomly ever since the meters came in - many times a day. My little girl has been vomiting and gobs of hair are falling off her body (noticed this day 12). Day 8 (4/16) . Picked up my viola for the first time since the SM's came in. My playing muscle coordination is all wacky. My arms are shaky, and I cannot get the fingers and the bow to work in coordination. . I realize now that in the past days I have had to pay much more attention as I type, watching the keyboard with my eyes and moving more slowly with my fingers to type accurately. There have been many more typos that need correcting; some of my fingers seem to just add letters on their own. . When harvesting greens for lunch today, I noticed an aberrant flower formation on one of my broccoli plants - genetic mutations within a week of introducing Smart Meters, this is scary stuff. . I am also noticing that my Mac computer is not taking little cues like formatting cues as it is want to do, and seems quite happy to reorganize them randomly at will. Margins in my Microsoft. There is a smart meter about 40 feet from my office space. Day 10, 4/18/14: This morning discovered dead bees all over the ground. There were a few dead bees yesterday, but this number has now quadrupled. In all my years of bee-keeping I have never seen this. Warren Woodward and Paul Harding (the one from Phoenix who spoke up at the City Council meeting about his experience) came here with some very fancy measuring equipment. I got to hear first hand through their equipment what was happening in my space. I learned more than I ever wanted to know about RF's and EMF's from them, among other things that the frequencies from the Smart Meters will find any

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available metal wires to travel along, and in the process, they scatter the energy and it becomes chaotic dirty electricity. The wires in our houses, our bed springs if you have them, hand held phone sets, cell phones, are particularly adept at zapping you that way. With the constant pulsing noise in my cranium, it occurred to me that my brain and skull have become an antenna for these microwave frequencies from the Smart Meters. If anyone wants it, I am happy to send the long version of my journal unedited; I do not have energy to engage in long conversations. Am trying to heal - feels like there may be no place I can do that here. Here, below, is the pre-appointment letter I wrote to Dr. Devin Mikles before my annual appointment with him on April 21: Dr. Mikles Update 4/21/14 Hard to put this together clearly for you - my brain simply is not tracking as it should be. Will order as best I can after I jot down everything I can remember. Many symptoms come and go, like this am: slight nausea, dizziness, sense of weakness, like I might fall down. This has happened intermittently, briefly, then is gone. Have periodic full body sweats during the day (not at night). L. Knee, got steadily better after the last injection (January, 2014?) - had even begun to be able to sleep on my sides (pillowed) and not get woken up in pain. Eye doc told me to sleep on my left side. Now routinely (since April 9 & advent of SM's) get woken up with pain in L knee again. Using ArthroSoothe topical Cream and taking 4 Flex 19/ day. Eye: retina tore and separated 4 ½ hours after SM's came around my house (4/9); (Could be co-incidence.) Got it lasered 4/11, Dr. Quinlan in Phoenix. Have been checking curtain of blocked out vision with a small checkered chart daily. It varies considerably during day, worse after playing music or working computer. There is a steady buzz, very high, very shrill inside my head now 24/7. It is not tinnitus in my ears, rather the sound seems to be reverberating in and through my skull, as if perhaps my skull is an antenna for the RF waves. Pronounced weakness hiking two days ago: I was moving like a snail, and tired doing that; prior to 4/9/ when I got assaulted by the Smart Meters around my property I was bouncing and moving right along - could do miles with ease. Neurological interference with coordination between my two hands (playing viola); fingers while typing on computer. To type accurately I have to pay much more attention than previously and it takes longer. With this concentration, I do seem to be getting better at it. Hunger and water markers in my body are haywire: mostly feel neither hunger nor thirst. Have to force myself to drink water, and then only take a few gulps at a time. Or, when I was waiting for the eye doc and found, after the fact, that I was caught between four SM's about 100 feet apart, I drank 2 ½ 32 ounce bottles of water - as if I could not get enough water into my body (that was 4/14); last few days thirstlessness prevails. [This is where my brain just does not support me right now: I heard four or five things I was going to write down, and only these two came out.] Was really happy with my weight-loss process and progress (down 25 pounds since Xmas), no cravings, steady energy, good brain, refreshing sleep, happy, optimistic, creative, clear, .. Now (since meters arrival) hard to get my bearings and assess what is happening. Life shifts in and around me rapidly and unpredictably. Went for short walk last week out in the boonies in Cottonwood, and suddenly felt all the cells in my body let go when I came into a hollow where no RF could reach - I had not realized how taught my body had become, how very much 'on alert' I am. UTI's have been threatening for about a week now (first time since I started on the Product B in October'13): a certain very acrid smell of the urine has sometimes returned (warning sign for me), there is a slight burning - can control this by forcing myself to drink more water. Was drinking regularly about 90 ounces of water before meters went in - it's all I can do now to get ½ that amount into my body. [Was diagnosed at medical exam with active UTI.] Urinary urgency plus inability to arrive at the toilet on time has begun since SM's went in - worse with increasing days of exposure. My immune system feels compromised in a way it has not now for months. Sleep pattern had been returning more and more to long bouts of sleep (5-6 hours at a time) interrupted by 1-2 pees per night before Meters; now up again to 4-5 pees - max 2-3 hour sleep bouts. Also regularly wide awake now daily between 3-4 am. If I do get back to sleep, wake groggy. I went into a yo-yo of emotional swings in the first week of the SM's, all one way or another anxiety-based. The joy and flow I had been feeling prior wiped out. I became hyper alert. Felt unexplained Panic. There were two separate days of suicidal despair. Even after my house fire I did not touch that depth. Swings are less deep this (second week); exhaustion is more marked. Have not wanted to be outside in my yard - my erstwhile sacred haven. That is huge. Have documented all my symptoms and those on my property and sent to city hall - not that they can or will do anything. Cannot discern yet if my urgent sense that I have to move (run away) is a realistic action I may have to consider. I love my life here and do not wish to have to give it up. Twenty years builds deep friendships and important ties. They are at least as much the fabric of my life here as the beautiful passive solar home sanctuary I was able to download and build after the fire. FYI: I've listed below known and documented symptoms that are related to Microwave radiation frequencies - how smart meters communicate information amongst themselves and to headquarters. I had put in bold all symptoms that I have personally experienced -- but that disappeared in transfer of document. My experience predated any reading of any list. I did the research

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afterwards, once I was away from Sedona and my brain began to kick back into gear. Individuals living within 100 metres of a wireless facility of any kind tend to report symptoms such as dizziness, nausea, memory loss, inability to concentrate, irritability, rise in blood pressure, peculiar pressure behind the eyeballs, joint pains moving around the body, hurt of feet sole, high-pitched noises in their ears/head, itchy systemic rash and even internal bleeding -- all symptoms of radiowave sickness. Clinics report an immediate increase in respiratory illness: bronchitis, flu, pneumonia and asthma during the first weeks of PCS base station start-up and hospitals become inundated. Symptoms and signs include headache, fatigue, irritability, loss of appetite, sleepiness, difficulties in concentration or memory, depression, and emotional instability Neurological: headaches, dizziness, nausea, difficulty concentrating, memory loss, disorientation, irritability, depression, anxiety, insomnia, fatigue, weakness, tremors, muscle spasms, numbness, tingling, altered reflexes, faulty speech coordination, muscle and joint pain, leg/foot pain, "Flu-like" symptoms, fever. A sense of panic in non-panic situations. More severe reactions can include seizures, paralysis, psychosis. Cardiac: palpitations, arrhythmias, pain or pressure in the chest, low or high blood pressure, slow or fast heart rate, shortness of breath, stroke and other circulatory failures. Respiratory: sinusitis, bronchitis, pneumonia, asthma, sneezing. Dermatological: skin rash, itching, burning, facial flushing. Ophthalmological: pain or burning in the eyes, pressure in/behind the eyes, deteriorating vision, floaters, cataracts, retinal bleeding. Others: digestive problems; abdominal pain; enlarged thyroid, testicular/ovarian pain; dryness of lips, tongue, mouth, eyes; great thirst; dehydration; nosebleeds; internal bleeding; altered sugar metabolism; immune abnormalities; redistribution of metals within the body; hair loss; pain in the teeth; deteriorating fillings; impaired sense of smell; ringing in the ears / inside skull."

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 5/2/2014

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