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ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115980

Date: 4/28/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

APR 29 2014

Complaint By: **First:** Diane **Last:** Smith

Account Name: Diane Smith

Home:

Street:

Work:

DOCKETED BY

City: Sun City West

CBR:

State: AZ **Zip:** 85375

is:

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

***** WS-01303A-09-0343, W-01303A-09-0343*****
OPPOSE

RECEIVED
2014 APR 29 A 9:17
DOCKET COMMISSION

Name: Diane Smith
Date: 4/24/2014
Address:
Phone:
CityStateZip: Sun City West, Az 85375
Cell:

ORIGINAL

Docket: Aqua Fria
DocketNo.: Are W-01303A-10-0448, WS-01303A-09-0343, W-01303A-09-0343
Utility: Epcor
Position: Pro
Email:

Comments: I live in the northwest Aqua Fria district. My water bill for March 2014. March 11-April 9 \$109.77 I used 3.00 gallons x\$ 2.791= \$8.37 Basic water service. \$21.19 Ground water withdrawal fee \$.03 \$29.59. Waste water Basic sewer charge. \$57.36 3.0 gallons @6.972. \$20.93 Taxes. \$2.10 Total. \$109.77 I am one senior living in a home with two bathrooms . This water bill is outrageous. My account number 0179424. We have our own water wells and use the northwest Maricopa water treatment plant the same as Sun City West. And our bills are double theirs This is patent discrimination . Thank you Diane Smith
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket.
End of Comments

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