

WS-04235A-13-0331



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ARIZONA CORPORATION COMM

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115940

Date: 4/24/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: Kyle Kent

Account Name: Kyle Kent

Home:

Street:

Work: (000) 000-0000

City: Bellemont

CBR: m

State: AZ Zip: 00000

is: E-Mail

Utility Company: Utility Source LLC

Division: Water/Sewer

Contact Name:

Contact Phone:

Nature of Complaint:

Name: Kyle
Date: 4/23/2014
Address:
Phone:
CityStateZip: Bellemont
Cell: 9283080368
Docket: Utility Source Increase in water/sewage rates
DocketNo: WS-04235a-13-0331
Utility: Utility Source, LLC
Position: Con
Email:
Comments:

ORIGINAL

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2014 APR 24 P 12:01
CORP COMMISSION
DOCKET CONTROL
Arizona Corporation Commission
DOCKETED

APR 24 2014

DOCKETED BY [Signature]

Utility source has filed an application for a permanent rate increase on water and sewage. Their proposal is to increase the current water rates by 98.4% and sewage by 250.30%. These proposed rates will cause a financial hardship on the communities that they serve. They are currently the only water supplier in the Bellemont, AZ area and maintain a monopoly on our water supply. With out an option of switching to another water supplier we are forced to accept their offered rates. My last billing statement received from Utility Source was in the amount of \$56.69. With their new proposed rates I am looking at a \$43.03 increase. Take note that this was during the winter months and my irrigation system has been off. During the spring/summer months I am looking at a \$100+ increase to my water bill due to their proposed increases. That is a total of \$1,200 a year. If their proposed increase is granted I would like them to place a meter on or irrigation lines as well so that the amount of water we use for irrigation can be subtracted from our sewage. In the community of Flagstaff Meadows we are required by our Property Owners Association to keep our front lawns in an attractive state. For those of use with grass we will have to pay the increase or we will have to pay to have our grass removed and replaced with an acceptable form of landscaping. If the increase is granted then in leau of water conservation I propose that Utility Source should have to reimburse the residents they service for landscaping adjustments. In closing I believe that the proposed rate increase by Utility Source is an astronomical increase and will create a financial burden on the

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

residential areas that it provides service to. If you look at their financial statement their operating costs have actually decreased over the last 3 years. Their proposal will increase their revenue by \$425,207, if their operating costs do not drastically change they will be netting \$344,522 at their customers expense.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-04235A-13-033. c;losed
End of Comments

Date Completed: 4/24/2014

Opinion No. 2014 - 115940

WS-04235A-13-0331

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115929

Date: 4/24/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Kyle Last: Kent

Account Name: Kyle Kent

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Bellemont

CBR: !

State: AZ Zip: 86015

is: E-Mail

Utility Company: Utility Source LLC

Division: Water/Sewer

Contact Name:

Contact Phone: (

Nature of Complaint:

*****OPPOSED TO RATE INCREASE*****

This complaint is in reference to the proposed rate increase by Utility Source, LLC. They would like to increase our water rates by 98.4% and our sewage rates by 250.30%. They state they have a combined operations loss of \$80,522 yet they want to increase their revenue by \$425,207 which is a net profit of \$344,685 at their customers expense. They have a monopoly on the water supply in Bellemont so we are unable to switch to a competitor. Their proposed rate change will create financial hardship for their customers.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-04235A-13-0331. closed

End of Comments

Date Completed: 4/24/2014

Opinion No. 2014 - 115929