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ARIZONA CORPORATION COMMISSION  
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Arizona Corporation Commission  
DOCKETED

APR 22 2014

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Docket Control  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007

April 14, 2014

Via UPS Overnight Delivery

Re: Quarterly Lifeline Report  
Docket T-20802A-11-0174  
Decision No. 73344

ORIGINAL

Dear Executive Director:

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), Terracom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

Staff Recommendation Number 43, paragraph H, is as follows:

*TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.*

Attached, please find an original and thirteen (13) redacted copies of the information requested above for the 1<sup>st</sup> quarter of 2014. The **confidential** version of this report has been filed separately and under seal with a copy for Brian Bozzo in Compliance, Lori Morrison in Compliance, and Connie Fitzsimmons in the Commission's Legal Division. Please let us know if there are any questions regarding the preceding.

Sincerely,

Matt Dean  
Regulatory Agent for  
TerraCom, Inc.  
405-755-8177  
[mdean@telecompliance.net](mailto:mdean@telecompliance.net)

Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC; Connie Fitzsimmons, Legal Division, AZCC;  
Lori Morrison, Compliance Division, AZCC

Total Lifeline customers at end of March 2014

Month	Count
Jan	
Feb	
Mar	
<b>Grand Total</b>	

Lifeline customers removed for non-usage

Month	Count
Jan	
Feb	
Mar	
<b>Grand Total</b>	

Lifeline customers removed due to annual verification b/t Jan-Mar 2014

Month	Count
Jan	
Feb	
Mar	
<b>Grand Total</b>	

Lifeline customers who voluntarily relinquished service b/t Jan-Mar 2014

Month	Count
Jan	
Feb	
Mar	
<b>Grand Total</b>	