

NEW APPLICATION



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March 19, 2014

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AZ CORP COMMISSION
DOCKET CONTROL

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

T-20680A-14-0097

RE: Frontier Communications of the Southwest, Inc. T-20680A – Non-Listing Service

Dear Corporation Commissioners and Staff:

Enclosed please find the original and thirteen copies of the tariff filing for Frontier Communications of the Southwest, Inc., (Frontier).

The purpose of this filing is to introduce Non-Listing service.

It is respectfully requested that this filing become effective on April 19, 2014.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this tariff filing to Kirk Lee at (425) 261-5855.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

Arizona Corporation Commission
DOCKETED

MAR 19 2014

DOCKETED BY

SCHEDULE NO. A-4

DIRECTORY LISTINGS

LIST OF EFFECTIVE SHEETS

Sheets 1 through 7 of this schedule are effective as of the date shown on each sheet.

<u>Sheet</u>	<u>Number of Revision</u>
1	1st Revised
2	Original
3	1st Revised
4	Original
5	Original
6	1st Revised
7	1st Revised

SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

A12 All applications for alternate listings referencing the service of another customer shall be signed by both customers who are parties to the arrangement or by their authorized agents.

A13 The option to list an additional name in the primary listing will be extended to (1) two adults who share a common surname and live at the same address, (2) women whose husbands are deceased, and (3) persons known by more than one name, provided that the surname is the same. This applies to residence listings only.

A14 Nonpublished numbers

B1 The utility will take reasonable precautions not to publish the telephone number of customers subscribing to nonpublished telephone number service in any of its publicly distributed directories.

B2 The utility will not disclose the telephone number of customers subscribing to nonpublished telephone number service to any person except the following:

C1 When required by duly authorized representatives of law enforcement agencies.

C2 To its own employees for use in compiling service records and billing information.

C3 To authorized public safety agencies, providers of emergency services, and providers of emergency support services and their authorized agencies, where calls are placed to the emergency number 911, solely for the purpose of delivering and assisting in the delivery of emergency services and emergency notification services pursuant to 47 USC §222(g).

B3 Customers subscribing to nonpublished telephone number service release, indemnify and hold harmless the utility from any and all loss, claims, demands, suits or other action or any liability whatsoever whether suffered, made, instituted or asserted by the customer or by any other party or person caused or claimed to have been caused directly or indirectly by its publication of such number or the disclosing of said number to any person.

A15 Non-Listing

B1 A listing that is available in directory assistance but not printed in the telephone directory.

(N)
|
(N)

(continued)

SCHEDULE NO. A-4

DIRECTORY LISTINGS (continued)

CONDITIONS (continued)

A16 Personalized telephone number service

(T)

- B1 Personalized telephone number (PTN) service provides the customer with a specifically requested telephone number.
- B2 PTN service is subject to Rule No. 22 (A1.B1), which states in part "the customer has no proprietary right in the number."
- B3 If the utility finds it necessary to change the personalized customer's telephone number, the PTN customer will be granted a refund of the service charge.
- B4 All customer requested telephone numbers are subject to availability and provided at the discretion of the utility.
- B5 PTN will not be offered to (800) service.
- B6 The PTN will appear as numeric in the directory.
- B7 The PTN selection charge applies to each customer requested PTN, when the utility is able to provide the requested number.

(continued)

Docket No. T-20680A-14-

Issued By

Date Filed: March 19, 2014

Decision No. _____

Vice President
Government and Regulatory Affairs

Effective: April 19, 2014