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**Arizona Corporation Commission
Public Comment Form**

1200 W Washington St – Phx, AZ 85007
(602) 542-4251

Step 1

This form should be used for public comments pertaining to a specific pending case only. Please be sure to reference the appropriate docket number so your comments are filed in the docket promptly. Please use this link for complaints, inquiries or general inquiries. <http://www.azcc.gov/Divisions/Utilities/forms/ComplaintForm2013.pdf>

Step 2

YOUR NAME Jerry & Carol O'Farrell	DATE 1/29/14
ADDRESS 723 W. Detroit Dr.	PHONE (HOME) (928) 472-9179
CITY, STATE, ZIP Payson, AZ 85541	CELL PHONE (623) 297-6899
DOCKET YOU WISH TO COMMENT ON: Payson Water Co. consolidated dockets:	DOCKET NUMBER W-03514A-13-0111 & W-03514A-13-0142
CASE OR UTILITY NAME Payson Water Company	YOUR POSITION ON THE DOCKET CON
E-MAIL ADDRESS jofarrell3@cox.net	

Step 3

ENTER YOUR COMMENTS HERE:

See comments on attached page(s).

Step 4

This form may be completed, printed, mailed or faxed to:

Arizona Corporation Commission or
Consumer Services Section
1200 W. Washington St
Phoenix, AZ 85007

E-mail your comments to:
mailmaster@azcc.gov

Fax to: 602-542-2129

Arizona Corporation Commission
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Attachment to Arizona Corporation Commission Public Comment Form
Jerry and Carol O'Farrell, 723 W. Detroit Dr., Payson, Arizona

I am opposed to Payson Water Company's proposed rate increase for these reasons:

The "**CURTAILMENT PLAN FOR: PAYSON WATER CO., INC.**" proposed for East Verde Park residents should be disallowed because it:

Was not included in any Public Notice.

It arbitrarily singles out the community of EVP and is not being applied to any other PWC communities.

It prescribes "Reconnect Fees" ranging from \$200.00 to \$800.00 for a first offense that create a severe hardship for most residents, especially those on a fixed income.

The method of calculating usage is flawed, projecting a month's usage based upon one day's reading without regard for normal fluctuations of consumption; i.e. Laundry day, etc.

Creates an "Atmosphere of Fear" regarding conservation, disconnection and expensive fines.

Water Hauling Surcharges

Charging additional Water Hauling fees beyond actual user consumption is akin to theft and inflicts a financial hardship on low-income residents especially if the proposed fee structure is approved.

Water hauling would not be necessary if improvements to the wells and storage facilities are made. System improvements had been promised for EVP in 2001 by then, PWC President, Robert Hardcastle but never acted upon. Now they are long overdue.

The introduction of Water Hauling surcharges would remove any incentive for PWC to make necessary improvements to the water production and storage systems and permit the status quo of inadequate water supplies during May through September to continue. In 2013, EVP residents faced Stage 3 (Mandatory 30% Reduction) conditions for this entire period. This makes home gardening an impossibility due to outside watering restrictions.

Base Fee and Rate Changes

A rate hike without a plan for specific infrastructure improvements kicks the can down the road. When will upgrades ever be made to improve the quality and quantity of water available to residents???

PWC's December 6, 2013 filing proposes a rate that will triple the cost of water for anyone using 5,000 gal/month based upon a proposed cost per 1,000 gallons of \$7.65 for 3,000 to 10,000 gallons. This is excessive!

EVP has an underground aquifer that produces a steady supply of water to the more than twenty (20) privately owned wells in the community. I implore the Commissioners to link any PWC rate increase to a detailed plan for boosting the water system output in EVP.



Jerry O'Farrell



Carol O'Farrell