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Arizona Corporation Commission

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TO: Docket Control

FROM: Steven M. Olea  
Director  
Utilities Division

ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL

DOCKETED BY 

DATE: April 14, 2014

RE: IN THE MATTER OF THE APPLICATION OF ENTRIX TELECOM, INC.  
FOR APPROVAL TO CANCEL ITS CERTIFICATE OF CONVENIENCE  
AND NECESSITY. (DOCKET NO. T-04180A-13-0467)

Attached is the Staff Report for the above referenced application. The Applicant is applying for approval to cancel its Certificate of Convenience and Necessity ("CC&N") to provide the following services:

- Competitive Resold Interexchange Services

Staff recommends cancellation of the CC&N.

ORIGINAL

SMO:LLM:tdp|ML

Originator: Lori L. Morrison

SERVICE LIST FOR: ENTRIX TELECOM, INC.  
DOCKET NO. T-04180A-13-0467

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1200 West Washington Street  
Phoenix, Arizona 85007

STAFF REPORT  
UTILITIES DIVISION  
ARIZONA CORPORATION COMMISSION

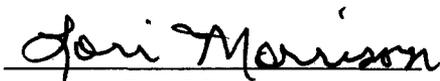
ENTRIX TELECOM, INC.  
DOCKET NO. T-04180A-13-0467

IN THE MATTER OF THE APPLICATION OF ENTRIX TELECOM, INC. FOR APPROVAL  
TO CANCEL THEIR CERTIFICATE OF CONVENIENCE AND NECESSITY

APRIL 14, 2014

## STAFF ACKNOWLEDGEMENT

The Staff Report for the application of Entrix Telecom, Inc., Docket No. T-04180A-13-0467, for approval to cancel its Certificate of Convenience and Necessity was the responsibility of the staff member listed below. Lori Morrison was responsible for the review and analysis of the application.

A handwritten signature in cursive script that reads "Lori Morrison". The signature is written in black ink and is positioned above a horizontal line.

Lori Morrison  
Utilities Consultant

## **INTRODUCTION**

On December 23, 2013, Entrix Telecom, Inc. (“Entrix” or “Company”) submitted a letter requesting cancellation of its Certificate of Convenience and Necessity (“CC&N”) to provide resold long distance telecommunications services within the State of Arizona effective immediately. Entrix also requested the withdrawal of its tariff.

## **BACKGROUND**

On September 16, 2003, in Decision No. 66233, the Commission granted Entrix a CC&N to provide resold interexchange telecommunications services within the State of Arizona.

## **STAFF’S ANALYSIS**

In its December 23, 2013 letter, Entrix stated it will cease providing service in Arizona by no later than December 31, 2013. On January 14, 2014, in response to Staff Data Request (“SDR”) STF 1.1(e), Entrix states it has not had any customers in Arizona since approximately March 31, 2013. The Company also states in response to SDR STF 1.1(f) that since it had no customers in Arizona, there were no customers to notify and it requests a waiver of the notice requirements in Arizona Administrative Code (“A.A.C.”) R14-2-1107(A)(2). At Staff’s request, Entrix submitted an affidavit attesting that it has no customers for intrastate telecommunications services in Arizona. Entrix has affirmed, in response to SDR STF 1.6, that it did not collect advances, deposits, and/or prepayments from customers in Arizona. In response to SDR STF 1.9, Entrix states it currently has a \$10,000 performance bond on file with the Commission.

The Consumer Services Section of the Utilities Division reports that there have been no complaints, inquiries, or opinions against Entrix. According to the Corporations Division, Entrix is in good standing. The Compliance Section reports that there are no current compliance delinquencies for Entrix Telecom, Inc.

## **RECOMMENDATION**

Entrix Telecom, Inc. is not currently providing resold interexchange telecommunications services to any customers in Arizona and it never collected deposits, advances or prepayments from Arizona customers. As such, Staff recommends approval of Entrix’s request for a waiver of the requirement to publish notice contained in A.A.C. R14-2-1107(A)(2). Staff also recommends that Entrix’s CC&N to provide resold long distance telecommunications services be cancelled and approval of Entrix’s request to cancel and withdraw its Arizona tariff. With the cancellation of Entrix’s CC&N, the \$10,000 performance bond requirement is cancelled, therefore, Staff further recommends that the \$10,000 performance bond be released and returned to the following name and address provided by the Entrix:

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