

E. 01345A.13.0069



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: _____

Phone: _____

Fax _____

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 115470

Date: 5/17/2014 Arizona Corporation Commission

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

DOCKETED

APR 01 2014

Complaint By: First: Lynn Last: Terry

DOCKETED BY [Signature]

Account Name: Lynn Terry

Home: (000) 000-0000

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

DOCKET NO. E-01345A-13-0069

SMART METERS

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL
2014 APR -1 P 12:22
RECEIVED

Please note: WE WERE NOT NOTIFIED WHEN OUR ANALOG METER WAS CHANGED!

Re: Account _____ for two locations)
Circle, Sun City AZ, 85351

Sedona, AZ and _____

NOTICE OF NO CONSENT TO TRESPASS, SURVEILLANCE AND RADIATION POLLUTION, NOTICE OF LIABILITY, ADHESION CONTRACT

Dear APS and all agents, officers, employees, contractors and interested parties:

We are writing to protest unauthorized removal of our existing working analog meter at this location. We demand immediate replacement of our original non-transmitting analog meter. We do not permit any digital or automated meter on this location because of dirty electricity. We understand that anyone who has opted out will have a blue seal tag on the meter and we want to make sure there will be a blue seal tag on our meter when you replace it. If you intend to install an automated "Smart Meter" or other transmitting analog or digital utility meter at the above address, you and all other parties are hereby denied consent for installation and use of all such devices on the above property. Installation and use of any activity monitoring device (AKA "smart meter") or digital meter is hereby refused and prohibited. Informed consent is legally required for installation of any surveillance device and any device that will collect and transmit private and personal data to undisclosed and unauthorized parties for undisclosed and unauthorized purposes. Authorization for sharing of personal and private information may only be given by the originator (me!) and subject of that information (me!). That authorization is hereby denied and

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

refused with regard to the above property and all its occupants.

So-called automated "Smart Meters" violate the law and cause endangerment to residents by the following factors (often facilitated via analytical software):

They can individually identify electrical devices inside the home and record when they are operated causing invasion of privacy.

They monitor household activity and occupancy in violation of rights and domestic security.

They transmit wireless signals which may be intercepted by unauthorized and unknown parties. Those signals can be used to monitor behavior and occupancy and they can be used by criminals to aid criminal activity against the occupants.

Data about occupant's daily habits and activities are collected, recorded and stored in permanent databases which are accessed by parties not authorized or invited to know and share that private data by those who's activities were recorded.

Those with access to the so-called automated "Smart Meter" databases can review a permanent history of household activities complete with calendar and time-of-day metrics to gain a highly invasive and detailed view of the lives of the occupants.

Those databases may be shared with, or fall into the hands of criminals, blackmailers, corrupt law enforcement, private hackers of wireless transmissions, power company employees, and other unidentified parties who may act against the interests of the occupants under metered surveillance.

So-called automated "smart" meters are, by definition, surveillance devices which violate Federal and State wiretapping laws by recording and storing databases of private and personal activities and behaviors without the consent or knowledge of those people who are monitored.

It is possible for example, with analysis of certain so-called automated "Smart Meter" data, for unauthorized and distant parties to determine medical conditions, sexual activities, trade secrets, physical locations of persons within the home, vacancy patterns and personal information and habits of the occupants.

So-called automated "smart" meters - and digital meters - cause, by intentional transmission and/or incidental disruption of house current, cancer-causing electromagnetic radiation to be emitted in proximity of the installed location and property in violation of laws against public endangerment, assault and commission of bodily harm.

So-called automated "smart" meters are designed to transmit using microwave radio transmissions known to cause cancer and many other diseases, illnesses and symptoms.

Your legal easement to my property does not include easement for a microwave transmitter or any networking equipment. Any such installation will be considered a violation of private property and an illegal "takings" - in other words, trespass and theft.

I forbid, refuse and deny consent of any installation and use of any monitoring, eavesdropping, and surveillance devices on my property, my place of residence and my place of occupancy. That applies to and includes so-called automated "Smart Meters" and activity monitoring devices of any and all kinds as well as digital utility

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UTILITY COMPLAINT FORM

meters in general. Any attempt to install any such device directed at me, other occupants, my property or residence will constitute trespass, stalking, wiretapping and unlawful surveillance and endangerment of health and safety -- all prohibited and punishable by law through criminal and civil complaints. All persons, government agencies and private organizations responsible for installing or operating monitoring devices directed at or recording my activities, which I have not specifically authorized in writing, will be fully liable for any violations, intrusions, harm or negative consequences caused or made possible by those devices whether those negative consequences are justified by "law" or not.

This is legal notice.

After this delivery the liabilities listed above may not be denied or avoided by parties named and implied in this notice. These terms and conditions apply without regard to status or existence of any so-called "opt-out" contract. Civil Servant immunities and protections do not apply to the installation of so-called automated "smart" or digital or any transmitting meters due to the criminal violations they represent.

Notice to principal is notice to agent and notice to agent is notice to principal. All rights reserved.

Sincerely,

Mr. Lynn Terrv and Mrs. Maudelle Terry

Sedona, AZ 86336
and

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED
SENT TO COMPANY FOR CUSTOMER CONTACT AND COMMISSION RESPONSE.
End of Comments

Date Completed: 3/17/2014

Opinion No. 2014 - 115470

E.01345A-13-0069

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: _____

Phone: _____

Fax: _____

Priority: Respond Within Five Days

Opinion No. 2014 - 115585

Date: 3/27/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

First:

Last:

Complaint By: Chery I

Ranpone

Account Name: Chery I Ranpone

Home: _____

Street: _____

Work: _____

City: Cottonwood

CBR: _____

State: AZ Zip: 86326

is: _____

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: _____

Nature of Complaint:

3/27 SMART METER OPPOSED DOCKET No. E-01345A-13-0069

customer wanted to voice concerns about any fees attached to opting out of a smart meter. She also believes the loss of jobs should be a concern for the state.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 3/27/2014

Opinion No. 2014 - 115585

E.01345A-13-0069

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115498

Date: 3/19/2014

Complaint Description: 01H Billing - Smart Meter
N/A Not Applicable

Complaint By: First: Linda Last: McKune

Account Name: Linda McKune

Home: (000) 000-0000

Street:

Work:

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

3/19 DOCKETED IN E-01345A-13-0069 OPPOSED SMART METERS

Caller is opposed to the excessive fees the company is requesting in their application filed with the Commission.
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Date Completed: 3/19/2014

Opinion No. 2014 - 115498