

G-01551A-13-0327



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ARIZONA CORPORATION COMI
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 965-3000

Fax: (602) 965-3000

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 115626

Date: 3/31/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Greg Last: Farley

Account Name: Greg Farley

Street: [Redacted]

City: Phoenix

State: AZ Zip: 85021

RECEIVED
2014 APR - 1 P 12:21
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Utility Company: Southwest Gas Corporation

Division: Gas

Contact Name: [Redacted] Contact Phone: [Redacted]

Nature of Complaint:

DOCKET NO. G-01551A-13-0327

Caller states he is in full support of the comments made in the formal complaint as docketed in G-01551A-13-0327.

He believes there should be more transparency in the billing and the winter weatherization adjustment clouds any need for the customer to adjust for high bills. There were no cold snaps this year and was unseasonably warm, yet his bill is higher due to this method of billing during the winter months.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised caller I would docket his opinion in the formal complaint docket. Also advised him of how he can keep track of the formal complaint outcome.

End of Comments

Date Completed: 3/31/2014

Opinion No. 2014 - 115626

Arizona Corporation Commission

DOCKETED

APR 01 2014

DOCKETED BY [Signature]