

WS-01303A-14-0010



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ARIZONA CORPORATION COMMI
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Priority: Respond Within Five Days

Opinion No. 2014 - 115608

Date: 3/31/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

ORIGINAL

Complaint By: First: Philip C. Last: Leavitt

Account Name: Philip C. Leavitt

Street: Work:

City: Paradise Valley

State: AZ Zip: 85253 is: E-Mail

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name:

Nature of Complaint:

Docket No. WS-01303A-14-0010

25 March 2014

Utilities Division
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007-2927

Arizona Corporation Commission

DOCKETED

MAR 31 2014

DOCKETED BY

RECEIVED
2014 MAR 31 P 12:44
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Commissioners:

Please accept this letter in response to the 17% rate increase requested by EPCOR Water Company to apply to Paradise Valley area customers.

My wife and I live in Clearwater Hills, an unincorporated county island, and receive our water from EPCOR. We are extremely conscious of the need to conserve water. Other than our pool and our xeriscape, we use little water other than for normal household requirements.

As a result, the water portions of our bills are not large.

Unfortunately, we are above the EPCOR water storage tank that feeds our home and must pump water uphill to our own holding tank. As a result, we require a 3/4 " meter so that when we do pump water up, our pump does not cavitate. The 3/4 " meter is required and as a result, we pay a substantial monthly penalty over the normal meter size. The 3/4 " meter is required since EPCOR does not deliver the water to our home, I respectfully request the Corporation Commission instruct EPCOR to reduce the 3/4" meter premium they charge and will not waive since it is not a water saving measure - only an undeserved penalty.

In addition, I respectfully suggest that EPCOR be required to provide a certificate audit of their expenses to

**ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM**

determine if they are legitimately included in the justification for the requested rate increase.

Sincerely,

Philip Leavitt
End of Complaint

Utilities' Response:

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Investigator's Comments and Disposition:

3/31
Emailed to the Phoenix ACC office for docketing
FILE CLOSED.
End of Comments

Date Completed: 3/31/2014

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