

E-01345A-13-0069



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ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:
2014 MAR 31 P 12:44

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115611

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Date: 3/31/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Robert A. Last: Bonner

ORIGINAL

Account Name: Robert A. Bonner

Home:

Street:

Work:

City: Sedona

CBR:

State: AZ Zip:

is: E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

*****DOCKET NO. E-01345A-13-0069*****

OPPOSE

Arizona Corporation Commission

DOCKETED

MAR 31 2014

From: Util-PublicComment
Sent: Wednesday, March 26, 2014 3:47 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

DOCKETED BY

Name: Robert A. Bonner
Date: 3/26/14
Address:
Phone:
CityStateZip: Sedona, AZ 86336
Cell:
Docket:APS proposed charge for smart meter opt out in Sedona

DocketNo: E-01345A-13-0069

Utility:Arizona Public Service Company (APS)

Email:

Comments:As a consumer of APS, I wish to comment on the proposed new charges for opting out of smart meter installation now before you in docket E-01345A-13-0069. I would request that you deny all such charges until such time as the safety, security and any supposed consumer benefits are proven in a comprehensive and objective study. Firstly, APS claims a cost savings will result from the installation of "smart" meters. Why then

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are they not requesting a rate decrease to reflect this supposed cost savings? Will the former meter readers be layed off, or just sit in the coffee room? How is it reasonable to charge the consumer who opts out a "set-up" fee for maintaining the status quo? I don't want APS to do anything more than they are presently doing. In fact, it would be fine with me if they read my meter quarterly. I'd even give them a deposit to cover any risk that quarterly billing could represent to them ..or I'd pay monthly based on estimated usage based on past billings as some utility companies have done. There are creative ways around APS having to perform monthly meter readings, if that truly is their goal. Additionally, I could condone the installation a "semi-smart meter" that would send out a reading once a month to enable their billing without a site visit to read the meter, but I cannot condone a device attached to the side of my house that is frequently (if not almost constantly) emitting radio frequency signals! Continuously updating meters also present an unwarranted security risk as the threat of hackers continues to grow. One would just have to hack into the APS system and analyze hourly usage patterns to see when no one was home. The supposed consumer benefits that APS lists in their filing such as the ability to provide the consumer with hourly usage is non-existent for this consumer and probably for most consumers. I conserve electricity however I can, but I don't see myself wandering around in the dark because APS gleans data from a smart meter that my electric usage is highest on winter evenings! In summary, the smart meter concept amounts to overuse of potentially dangerous technology for little or no benefit to the consumer. Please allow consumers to opt out or limit their transmissions to what is most beneficial for cost savings. Respectfully,
Robert A. Bonner
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket.
End of Comments

Date Completed: 3/31/2014

Opinion No. 2014 - 115611
