

WS-01303A-14-0010



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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax: )

Priority: Respond Within Five Days

Opinion No. 2014 - 115512

Date: 3/20/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

ORIGINAL

Complaint By: First: Adriana K.

Last: Holy

Account Name: Adriana K. Holy

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Paradise Valley

CBR:

State: AZ Zip: 85253

is:

Utility Company: EPCOR Water \*AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED TO RATE INCREASE\*\*\*\*\*

March 19, 2014

Utilities Division  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007-2927

Arizona Corporation Commission

DOCKETED

MAR 21 2014

Re: EPCOR Water Company  
Clearwater Hills Water Utility Rate Payer

DOCKETED BY

To Whom It May Concern:

I am writing to express my concern with regard to the proposed 17% rate increase request that was discussed at the meeting held at the Town of Paradise Valley on February 25, 2014.

EPCOR claims that the average water bill in Paradise Valley (including Clearwater Hill rate payers) is \$55.00 per month.

Our average water bill at the address below is \$250-\$300.00 per month.

An increase of 17% would increase our bill some \$42-\$51.00 per month, which would make this increase incredibly steep given the already extremely high bills that we are currently paying for water currently.

Please reconsider this proposed increase in rates.

RECEIVED  
2014 MAR 21 A 11:09  
AZ CP COMMISSION  
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Sincerely,

Adriana K. Holy

Paradise Valley, AZ 85253

cc: Mary Lou Reid, Executive Director, Clearwater Hills Improvement Association  
\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed  
\*End of Comments\*

**Date Completed: 3/20/2014**

**Opinion No. 2014 - 115512**

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WS-01303A-14-0010

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115515

Date: 3/20/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Bill Last: Miller

Account Name: Bill Miller

Home:

Street:

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85258

is:

Utility Company: EPCOR Water \*AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED TO RATE INCREASE\*\*\*\*\*

William A. Miller. Esq.  
Attorney at Law

March 17, 2014

Utilities Division  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007-2927

EPCOR RATES INCREASE PROTEST

I live in Clearwater Hills in PV

We strongly disagree that EPCOR need yet another rate increase.

Please voice our protest as such. The 17% request is random and not justified.

Bill Miller

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Scottsdale, Arizona 85258

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed

\*End of Comments\*

Date Completed: 3/20/2014

Opinion No. 2014 - 115515

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115514

Date: 3/20/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: Andrew

Greess

Account Name: Andrew B. Greess

Home: (

Street:

Work: (000) 000-0000

City: Paradise Valley

CBR:

State: AZ Zip: 85253

is:

Utility Company: EPCOR Water \*AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED TO RATE INCREASE\*\*\*\*\*

ANDREW B. GREESS

Paradise Vallev Arizona 85253

Utilities Division  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, Arizona 85007-2927

Re: EPCOR Water Company

To Whom It May Concern:

I am Paradise Valley resident. I have lived in Arizona for 30 years.

I have voted in every election during that time.

I strongly object to EPCOR Water Company's outrageous rate increase request.

I urge you to reject this unreasonable request.

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Thank you.

Andrew Greess  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed  
\*End of Comments\*

Date Completed: 3/20/2014

Opinion No. 2014 - 115514

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WS-01303A-14-0010

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115513

Date: 3/20/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By: James

Rosenthal

Account Name: James Rosenthal

Home:

Street:

Work: (000) 000-0000

City: Paradise Valley

CBR:

State: AZ Zip: 85253

is:

Utility Company: EPCOR Water \*AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED TO RATE INCREASE\*\*\*\*\*

March 18, 2014

Utilities Division  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007-2927

Re: EPCOR Water Company: Clearwater Hills Water Utility Rate Payer

Dear Sir or Madam:

This letter is in reference to a proposed water rate increase for those residing in Clearwater Hills. EPCOR claims that the average water bill in Paradise Valley is \$55.00 per month. Our family of two adults and two minor children receive an average monthly bill of over \$250.00 per month.

I am attaching copy of our November billing which shows the last 12 month average usage.

We strongly oppose the suggested 17% rate increase.

Please feel free to contact me at your convenience.

Thank you for your time and effort in this matter.

Sincerely,

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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James Rosenthal

Paradise Valley, AZ 85253

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed

\*End of Comments\*

Date Completed: 3/20/2014

Opinion No. 2014 - 115513

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ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 115509

Date: 3/20/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: A. Last: Miller

Account Name: A. Miller

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Paradise Valley

CBR:

State: AZ Zip: 85213

is:

Utility Company: EPCOR Water \*AAWC

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED TO RATE INCREASE\*\*\*\*\*

3-17-14

AZ. Corp Commission

No Rate increase in P.V. This is ridiculous. 17% is so Random and not something that EPCOR needs.

I strongly protest this request.

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. WS-01303A-14-0010. closed

\*End of Comments\*

Date Completed: 3/20/2014

Opinion No. 2014 - 115509