

E-01345A-13-0069



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ARIZONA CORPORATION COMI  
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

ORIGINAL

Opinion No. 2014 - 115460

Date: 3/17/2014

Complaint Description: 01H Billing - Smart Meter  
08A Rate Case Items - Opposed

Arizona Corporation Commission

DOCKETED

MAR 17 2014

First:

Last:

Complaint By: Barbara

Breitbart, Ph. D.

Account Name: Barbara Breitbart, Ph. D.

Home:

Street:

Work:

DOCKETED BY

City: Sedona

CBR:

State: AZ Zip: 86336

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

\*\*\*\*\* E-01345A-13-0069 \*\*\*\*\*

2014 MAR 17 PM 3 09  
AZ CORP COMMISSION  
DOCKET CONTROL

Customer sent the following -

Dear Commissioners,

It seems that the approval for costs associated with opting out of the automated meter deployment is in your hands, and I would like you to consider this alternative.

Rather than rehashing all that has come before, whether it be health issues or privacy issues, I do not believe that it should be the consumers burden to opt out of a policy decision made by a utility monopoly, especially when there will be associated costs for those who choose to opt out. I do not believe that APS should have a right to presumed consent. They have asked for your approval for installation costs and monthly maintenance fees, which fees I don't understand. Why would someone who already has a meter need to pay for an installation fee of \$75,

This APS policy is one of paternalism. Does A P S have the right and do they have a sound ethical judgment to impose upon our residents a policy that they have no voice in? Certainly, there have been sound reasons in the past for overriding individual freedom for the public good, but only when that public good promotes the health of the public population as a whole, however in this situation, there is no compelling reason to accept their decision to impose such policy. Paternalism denies people their autonomy and the right to choose their own ends of action.

Metering should be an opt in policy, where the citizens give their explicit consent to allow these meters in their home, if they so choose.

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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This proposal is for the common good! This is what social justice is all about!

Thank you for your consideration!

Sincerely,  
Barbara Breitbart  
\*End of Complaint\*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

Comments entered for the record and filed with Docket Control.  
\*End of Comments\*

**Date Completed: 3/17/2014**

**Opinion No. 2014 - 115460**

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