

HEARING DIVISION AMENDMENT NO. 1



0000151708

TIME/DATE PREPARED: March 11, 2014/9:00 a.

COMPANY: Humboldt Water Systems, Inc. AGENDA ITEM NO: 10

DOCKET NO(S). W-02197A-12-0410 & W-02197A-13-0115

OPEN MEETING DATE: March 11 and 12, 2014

REC'D  
2014 MAR 11 A 9:39  
AZ CORP COMMISSION  
DOCKET CONTROL

ORIGINAL

Page 5, Line 23: INSERT new Findings of Fact:

“36. Humboldt has selected three proposed BMPs which include the Public Education Program, 4.2 (Meter Repair and/or Replacement), and 5.2 (Water System Tampering).

37. Staff concluded that Humboldt’s proposed BMP Tariffs are relevant to Humboldt’s service area and that the proposed BMP Tariffs conform to the templates developed by Staff. Staff has recommended approval of the three BMP tariffs selected, attached hereto as Exhibit C.”

Page 23, Lines 1 thru 9: DELETE and INSERT:

“IT IS FURTHER ORDERED that Humboldt Water Systems, Inc. BMP Tariffs attached hereto as Exhibit C are hereby approved.

IT IS FURTHER ORDERED that Humboldt Water Systems, Inc. shall notify its customers, in a form acceptable to Staff, of the BMP Tariffs authorized herein and their effective date by means of either an insert in the next regularly scheduled billing or by a separate mailing and shall provide copies of the BMP Tariffs to any customer upon request.

IT IS FURTHER ORDERED that Staff shall file a letter in the Docket confirming that Humboldt Water Systems, Inc.’s tariffs have been updated with the tariffs approved herein.

IT IS FURTHER ORDERED that the Humboldt Water Systems, Inc. BMP Tariffs authorized herein shall go into effect 30 days after the date the notice is sent to customers.

IT IS FURTHER ORDERED that Humboldt Water Systems, Inc. may request cost recovery of the actual costs associated with the BMPs implemented in its next general rate application.

Arizona Corporation Commission  
DOCKETED

MAR 11 2014

DOCKETED BY  
*[Signature]*

INSERT: Exhibit C

<b>THIS AMENDMENT:</b>		
_____ Passed _____	Passed as amended by _____	
_____ Failed _____	_____ Not Offered _____	_____ Withdrawn _____

## EXHIBIT C

Company: Humboldt Water Systems, Inc.

Decision No.: \_\_\_\_\_

Phone: 800-315-5333

Effective Date: \_\_\_\_\_

**Public Education Program Tariff****PURPOSE**

A program for the Company to provide free written information on water conservation measures to its customers and to remind them of the importance of conserving water (Required Public Education Program).

**REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall provide two newsletters to each customer; one to be provided in the spring, the other in the fall. The goal of the letters is to provide timely information to customers in preparation of the hot summer months, and the cold winter months, in regards to their water uses. The Company shall remind customers of the importance of water conservation measures and inform them of the information available from the Company.
2. Information in the newsletters shall include water saving tips, home preparation recommendations for water systems/pipes, landscape maintenance issues for summer and winter, water cistern maintenance reminders and additional pertinent topics. Where practical, the Company shall make this information available in digital format which can be e-mailed to customers upon request or posted on the Company's website.
3. Communication channels shall include one or more of the following: water bill inserts, messages on water bills, Company web page, post cards, e-mails and special mailings of print pieces, whichever is the most cost-effective and appropriate for the subject at hand.
4. Free written water conservation materials shall be available in the Company's business office and the Company shall send information to customers on request.
5. The Company may distribute water conservation information at other locations such as libraries, chambers of commerce, community events, etc., as well.
6. The Company shall keep a record of the following information and make it available to the Commission upon request.
  - a. A description of each communication channel (i.e., the way messages will be provided) and the number of times it has been used.
  - b. The number of customers reached (or an estimate).
  - c. A description of the written water conservation material provided free to customers.

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## **Meter Repair and/or Replacement Tariff – BMP 4.2**

### **PURPOSE**

A program for the Company to systematically assess all in-service water meters (including Company production meters) in its water service area to identify under-registering meters for repair or replacement (Modified Non-Per Capita Conservation Program Best Management Practice Category 4: Physical System Evaluation and Improvement 4.2 Meter Repair and/or Replacement Program).

### **REQUIREMENTS**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. On a systematic basis, the Company will inspect 100 percent of its 1-inch and smaller in-service water meters at least once every ten years for one of the following reasons (whichever occurs first):
  - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
  - b. A meter has registered 1,000,000 gallons of usage,
  - c. A meter has been in service for ten years.
2. Meters larger than 1-inch shall be inspected for one of the following reasons:
  - a. A meter reading complaint is filed with the Company by a customer or Arizona Corporation Commission Staff,
  - b. A meter has been in service for five years.
3. The inspection will be accomplished by having the meter pulled and having a Company Technician physically inspect each meter and its fittings for leaks, registers which may have become loose or are not properly attached to the meter and could be under-registering or other broken parts which need repair. In addition, meters shall be randomly selected for flow testing to identify potentially under-registering meters.
4. The Company shall also replace or reprogram any water meters that do not register in gallons. Upon the effective date of this tariff, the Company shall install all replacement meters with new:
  - a. 1-inch and smaller meters that register in 1 gallon increments,
  - b. 1-1/2-inch through 4-inch meters that register in 10 gallon increments, and
  - c. 6-inch and larger meters that register in 100 gallon increments.

Company: Humboldt Water Systems, Inc.

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5. The Company shall keep records of all inspected and replacement meters and make this information available to the Commission upon request.
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## **WATER SYSTEM TAMPERING TARIFF – BMP 5.2**

### **PURPOSE**

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

### **REQUIREMENTS:**

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code ("AAC") R14-2-410 and the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company's water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company's authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company's services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company's action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.