

T-02063A-13-0411



0000151470

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

RECEIVED

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

2014 FEB 28 P 3:37

Opinion

No. 2014 - 115263

ARIZONA CORPORATION COMMISSION DOCKET CONTROL

Date: 2/28/2014

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

ORIGINAL

Complaint By:

Mr. & Mrs. Allen

Murphy

Account Name:

Mr. & Mrs. Allen Murphy

Home:

Street:

Work:

City:

Roosevelt

CBR:

State:

AZ Zip: 85545

is:

Utility Company:

Arizona Telephone Company

Division:

Telephone

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. T-02063A-13-0411

Feb. 24, 2014

We are formally submitting our request to deny passing this Docket as listed above. We are senior citizens and on a very limited income. Any increase in our billing will have to be taken from someplace else, probably food.

If the increase is voted through will we receive any changes to our service, such as

1. Call Forwarding?
2. Call Waiting?
3. Voice Mail?

We receive none of the above now. If the increase doesn't include such services what are we paying for? Oh, forgot call dropping. Services we are getting today are not worth any increase.

Thank you
Mr. & Mrs. Allen Murphy

Roosevelt, Arizona 85546

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission

DOCKETED

FEB 28 2014

DOCKETED BY [Signature]

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

2/28/14

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 2/28/2014

Opinion No. 2014 - 115263
